

Policing matters in **SOUTH TYNESIDE**



Our vision: To build trust and confidence in the community and reduce crime and disorder.

Our new number 08456 043 043 will make it easier to contact us. For further details see page 11.

What we aim to do

- Increase public confidence within our diverse community
- Reduce crime and anti-social behaviour
- Increase the number of offences brought to justice
- Increase the number of offences detected
- Increase safety and reduce criminal activity on our roads
- Tackle serious and organised crime and terrorism
- Develop a diverse, effective and flexible workforce

A message from the Chairman of Northumbria Police Authority, Councillor Mick Henry and the Chief Constable, Mike Craik.



Law and order issues affect everyone and we have produced this Local Policing Summary to let you know how we are tackling the issues that are important to you.

Northumbria Police has an excellent record in reducing crime, down another 7% last year, and continues to be one of the safest areas in the country. We intend to build on this success through our **'Total Policing'** approach, which aims to tackle crime effectively at all levels.

We will also continue to focus on reducing disorder, anti-social behaviour and the fear of crime. Campaigns such as 'The party's over' have cut drunkenness, violence and disorder while others such as 'Wipeout' have significantly reduced the amount of criminal damage.

Here in South Tyneside licensees and members of the public voiced their support for the high profile policing which accompanied these initiatives. The message that we would take action against anyone who misbehaved made a clear impact on potential offenders.

The area command is also active in the South Tyneside Community Safety Area Board, working with partners to find lasting solutions to combat anti-social behaviour. Around 50 Anti Social Behaviour

Orders and 85 Acceptable Behaviour Agreements are currently in place across the borough, helping improve the quality of life for law abiding citizens.

But it's not all about enforcement. Another initiative works with families which have put their homes in jeopardy through misuse of drink or drugs. Helping these people break their habits is as important as clamping down on offenders.

This multi-faceted style of policing is proving lethal to the criminals of South Tyneside and it shows clearly the difference which Total Policing can make.

We will continue to provide a locally based, visible and pro-active police service, helping to deliver safe, secure and confident neighbourhoods. Partnership working is a vital part of achieving this goal, with citizens having a greater degree of confidence, not only in their own personal safety but also in their communities.

Finally, we'd both like to state that we aim to be increasingly accessible to the public and to better inform people about force and Authority activity. It is our clear intention to use public consultation and feedback to guide the way in which policing is delivered in the region.





What does Northumbria Police Authority do?

Northumbria Police Authority is responsible for maintaining an efficient and effective police service locally. It has 17 members drawn from local authorities (councillors), the magistracy and the community (independent members).

The Authority agrees the budget for the force, appoints Chief Officers, sets policing priorities after consultation with the public and monitors the force performance.

For general information on Northumbria Police Authority, including plans and performance, visit www.northumbria-police-authority.org

The Authority is represented on each of the Crime and Disorder Reduction Partnerships operating throughout Northumbria. We also organise regular Police and Community Forums in your area giving you an opportunity to highlight local concerns about policing.

For information on area forums, telephone 0191 433 2145.

What's inside

Policing in South Tyneside Area Command	3
Neighbourhood policing	6
How Northumbria Police performed in 2005/6	7
Our Targets for 2006/7	10
Victims of Crime	10
Contacting us	11
Neighbourhood inspectors	13
Campaigns	14





Policing in South Tyneside Area Command

Crime levels have continued to fall in South Tyneside over the last year, with particularly pleasing results against house burglary and criminal damage. We have also been able to increase by 6% the number of crimes for which we have brought an individual to justice.

I am determined to continue this trend and to further cut crime and disorder. Our priorities for this year are to reduce vehicle crime, criminal damage, violent crime and anti-social behaviour and arrest the people responsible for these offences.

In November 2005 we successfully policed the introduction of the new Licensing Act. We worked closely with our partners,

giving support to pubs that were well run and getting tough on those that weren't. We will continue to arrest those responsible for drink-related violence. I will ensure that the minority will not 'spoil the party' for the majority in South Tyneside.

We will ensure that when a crime has been committed both victims and witnesses are supported and we will work with all our partners to reduce crime and the fear of crime.

We will also ensure that neighbourhood policing meets the needs and concerns of people who live and work in all our communities. In this way we will provide a Total Policing service for the whole of the borough.



Chief Superintendent Kevin Lambert
South Tyneside Area Commander

To find out more, or to talk about local issues that affect you, contact your Neighbourhood Inspector (see page 13 for details).

Looking ahead

We asked local residents, including victims of crime, to help us shape our future priorities and goals. This is what we plan to do over the next year.

Tackling vehicle crime

We need your help to help reduce vehicle crime. We already use a wide range of resources but new electronic accessories left on display in cars and vans are easy pickings for thieves. When you leave your vehicle, please remove all valuables to reduce the possibility of it being broken into or stolen.

Tough on violence

Violence, whether on the streets or in the home, will not be accepted in South Tyneside. We used the new Licensing Act to close pubs and will continue to do so if the irresponsible sale of alcohol contributes to violence and disorder on our streets. We will target domestic violence and work closely with partners to bring offenders before the courts as soon as possible.

Reducing anti-social behaviour

Together with partners, we are taking positive action against anti-social behaviour. This includes enforcing good behaviour through the use of Acceptable Behaviour Agreements and Anti Social Behaviour Orders. We offer young people alternative activities to prevent disorder and deter anti-social behaviour. Our links with South Tyneside's Licensing Authority and Trading Standards Officers are helping us to stop the illegal sale of alcohol to young people and further reduce anti-social behaviour.

Improving your environment

We will help improve your environment by focusing more resources on tackling vandalism, graffiti and criminal damage.

South Tyneside Crime and Disorder Reduction Partnership



'Respect' for neighbourhoods

South Tyneside Community Safety Area Board is committed to implementing the Government 'Respect' agenda, tackling anti-social behaviour is its key priority.

The Board set up an Anti Social Behaviour unit employing 13 staff, including a solicitor. The team works with both with both victims and offenders in all types of housing. The Board also supplied resources to employ a dedicated team of 20 community wardens in the borough.

After South Tyneside achieved Home Office 'Action Area' status in January 2005, a Together Panel was developed. This partnership between police and the Youth Offending Service works to achieve Anti Social Behaviour Orders (ASBOs), parenting orders and injunctions. Around 50 ASBOs and 85 Acceptable Behaviour Agreements are currently in place across the borough.

The Board published its Crime, Disorder and Drugs Misuse Strategy in April 2005 and Anti Social Behaviour Strategy in September.

The local authority, in partnership with Byker Bridge Housing Association, began the 'Under the Bridge Project'

which works with 20 families at risk of losing their homes through the misuse of alcohol or drugs and associated anti-social behaviour.

The Board is committed to implementing further 'Respect' actions, including:

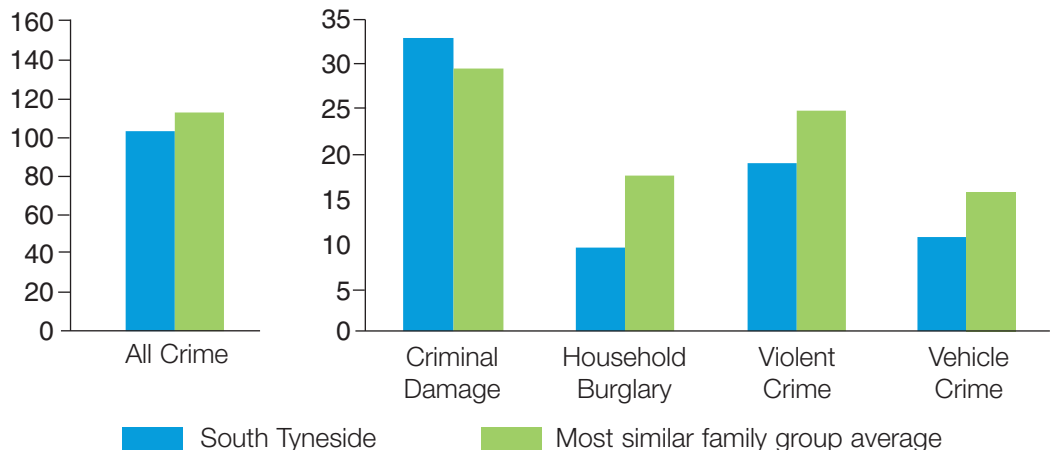
- developing a process to highlight improving behaviour and attendance in schools
- engaging with the Home Office National Parenting Academy
- developing procedures to promote use of Parenting Orders
- reviewing enforcement methods and implementation of community justice
- working closely with the most challenging families in the most deprived neighbourhoods to set standards of behaviour and enforcing them.

In addition, the Board is part of 'Spirit of South Tyneside', a three-year agreement between its partners and the Government. It sets out the most important priorities for improvement and was developed in consultation with communities to make neighbourhoods safer and stronger.



How South Tyneside compares with other areas

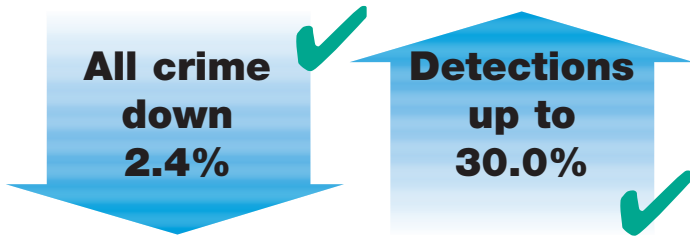
These graphs show the level of crime in your area per 1,000 households. The blue columns show the average level of crime in South Tyneside. The green columns show the average level of crime in similar areas of the country. As can be seen we compare well against other police forces.



How South Tyneside performed last year

All detection figures are for Sanction Detections which are cases resulting in charge, summons, caution, taken into consideration at court and penalty notices issued for disorder.

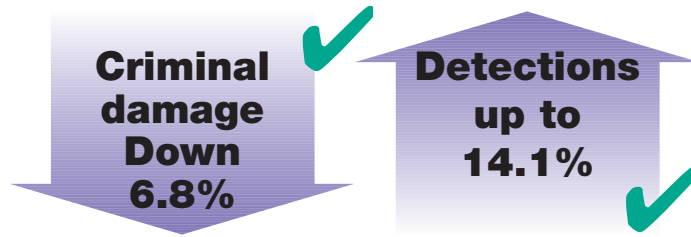
All Crime - Target met



All crime fell from 15,726 in 2004/5 to 15,350 in 2005/6.
We will reduce all crime by 2% to 15,043 offences in 2006/7.

Detections rose from 23.2% in 2004/5 to 30.0% in 2005/6.
Our detection target in 2006/7 is 32.0%.

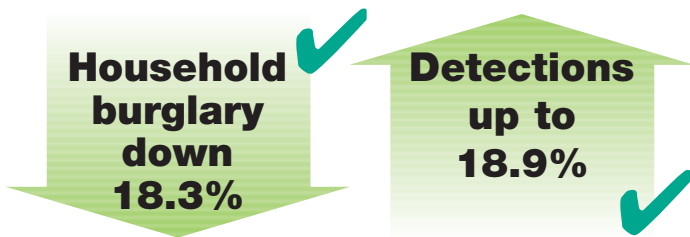
Criminal Damage - Target met



Criminal damage fell from 5,415 in 2004/5 to 5,047 in 2005/6.
We will reduce criminal damage by 10% to 4,542 offences in 2006/7.

Detections rose from 9.4% in 2004/5 to 14.1% in 2005/6.
Our detection target in 2006/7 is 16.1%.

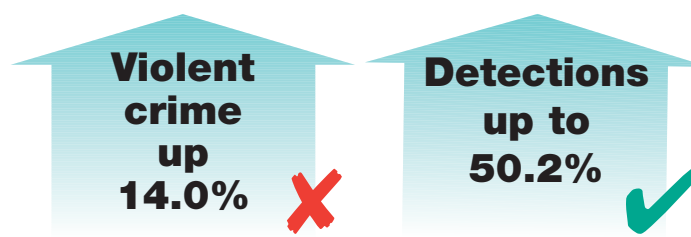
Household Burglary - Target met



Household burglary fell from 792 in 2004/5 to 647 in 2005/6.
We will reduce household burglary by 1% to 641 offences in 2006/7.

Detections rose from 9.5% in 2004/5 to 18.9% in 2005/6.
Our detection target in 2006/7 is 19.9%.

Violent Crime - Target not met

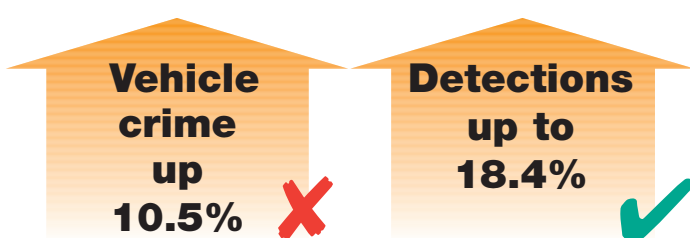


Violent crime rose from 2,504 in 2004/5 to 2,854 in 2005/6.
We will reduce violent crime by 3% to 2,768 offences in 2006/7.

Detections rose from 43.3% in 2004/5 to 50.2% in 2005/6.
Our detection target in 2006/7 is 52.2%.

What we are doing about this - we will clamp down on the pubs and clubs who contribute to violence, by using new powers contained within the Licensing the Act, we will close these establishments. We are also tackling Domestic Violence through the greater support to victims and swifter justice to those responsible.

Vehicle Crime - Target not met



Vehicle crime rose from 1,576 in 2004/5 to 1,742 in 2005/6.
We will reduce vehicle crime by 1% to 1,725 offences in 2006/7.

Detections rose from 9.0% in 2004/5 to 18.4% in 2005/6.
Our detection target in 2006/7 is 20.4%.

What we are doing about this - we will address this trend through the increased patrolling of hot spot areas as well as increasing public awareness to the consequences of leaving valuables on show in vehicles.

Road Casualties - Target not met



The number of people killed or seriously injured in road collisions rose from 49 in 2004/5 to 50 in 2005/6.

Our target for 2006/7 is to reduce fatalities and serious injuries by 2% to 49.

For more detailed performance information please visit www.northumbria.police.uk

Neighbourhood policing and you

Meeting the needs of communities

Neighbourhood policing is the cornerstone of future policing services in Northumbria. For several years, almost 500 officers have been delivering neighbourhood policing by working in teams based in local communities. These officers work closely with partner agencies, responding to your priorities and resolving local problems.

To improve this service, we will be recruiting over 650 more Police Community Support Officers (PCSOs) throughout the force. Better communication systems will deal with your concerns more rapidly and help us to be aware of and deal more effectively with issues, including, combating persistent burglaries, and dealing with graffiti and vandalism.

Information about your neighbourhood beat managers, and how to contact them, is included at the back of this document. This lets you know who is responsible for tackling anti-social behaviour and keeping the areas where you live and work safe.

We are confident that effective neighbourhood policing will reduce crime and disorder in your community and improve your quality of life.

Police Community Support Officers

Public demand for visible patrols has never been greater. PCSOs work alongside regular police officers, providing a visible and accessible uniformed presence tackling local anti-social behaviour and other quality of life issues. PCSOs can deal with these issues as police powers are not necessary, and this allows other resources to be used more effectively. Communities can see the benefit and impact of this through significant reductions in crime and a greater feeling of security and safety.

PCSOs receive training in the structure and principles of the force, customer care, community and race relations issues, relevant law and how to exercise their powers. They are easily recognisable with blue epaulettes, ties and cap and carry personal identification. If you are in doubt about a person's identity ask to see their warrant/identity card.

PCSOs will listen to you and work with you to resolve the issues you have or problems you may be experiencing. But, we understand that there are times when you may want to speak to a police officer. You can always do this by contacting your local police station. However, because PCSOs work with the neighbourhood policing team managers, you can rely on them to pass any message or query to them.

Special Constables

Special Constables are volunteers who now work exclusively within Neighbourhood Teams alongside both regular officers and PCSOs. They come from all walks of life and are a valuable asset, bringing a wealth of experience to the organisation. When on duty, they have the same powers as regular officers and receive ongoing training. They wear the same uniform and carry the same equipment, but are distinguished by a 'Special Constable' insignia which is worn on the epaulettes.



Looking back in Northumbria

Last year, working with our partners across the region we met our challenging target of cutting overall crime by 3,000 offences - in fact we cut crime by over 9,000 offences. This means between April 2005 and March 2006 a reduction in total offences from 141,122 to 131,968.

Did you know?

Crime levels have now fallen by 37% since they peaked in 1991.

How far we've come:

Reducing burglary to homes by 16.9% (1,337 offences)

Burglary has now fallen by a third since Northumbria Police was formed.

Reducing vehicle crime by 2.7% (431 offences)

Car theft, once a significant problem in the region, has dropped by 85% since its peak in 1990. Last year just 4,748 vehicles were taken without consent compared with the highest of 30,387.

Reducing criminal damage by 10.5% (4,337 offences)

'Wipeout' and 'What's the damage', our media campaigns, have supported the drive to reduce criminal damage and highlighted the penalties faced by offenders.

Reducing violent crime by 4.1% (1,034 offences)

Continuing our fight against violent crime, two initiatives 'The party's over' and 'Don't spoil the party' focused on dealing with drunk and disorderly people by putting them in custody, preventing more serious offences from occurring.

You can help!

Thefts from cars have fallen - as drivers you can help us by hiding your valuables out of sight.

Detections are up!

Fewer crimes do not mean less detections.

We are increasing the actual number of detections with 45,777 detections in 2005/06 compared to 40,706 in 2004/05.

Disrupting drugs supply

Northumbria Police has been successful in disrupting some major drug distribution networks.

	<i>Amount recovered 2005/6</i>	<i>Amount recovered 2004/5</i>
Amphetamine	44.50 kg	39.43 kg
Cannabis - resin	119.10 kg	1,086.25 kg
Cannabis - herbal	91.80 kg	7.88kg
Cocaine	11.86 kg	8.92 kg
Heroin	2.50 kg	3.82 kg
LSD tablets	457 tablets	515 tablets

How the force performed last year

All detection figures are for Sanction Detections which are cases resulting in charge, summons, caution, taken into consideration at court and penalty notices issued for disorder.

All Crime - Target met

All crime down 7.1%

All crime fell from 142,122 in 2004/5 to 131,968 in 2005/6.

We will reduce all crime by 2% to 129,329 offences in 2006/7.

Detections up to 32.1%

Detections rose from 25.4% in 2004/5 to 32.1% in 2005/6.

Our detection target in 2006/7 is 32.5%.

Criminal Damage - Target met

Criminal damage down 10.5%

Criminal damage fell from 41,248 in 2004/5 to 36,911 in 2005/6.

We will reduce criminal damage by 4% to 35,435 offences in 2006/7.

Detections up to 16.0%

Detections rose from 11.9% in 2004/5 to 16.0% in 2005/6.

Our detection target in 2006/7 is 16.5%.

Household Burglary - Target met

Household burglary down 16.9%

Household burglary fell from 7,897 in 2004/5 to 6,560 in 2005/6.

We will reduce household burglary by 2% to 6,429 offences in 2006/7.

Detections up to 15.8%

Detections rose from 12.0% in 2004/5 to 15.8% in 2005/6.

Our detection target in 2006/7 is 17.0%.

Violent Crime - Target met

Violent crime down 4.1%

Violent crime fell from 25,530 in 2004/5 to 24,496 in 2005/6.

We will reduce violent crime by 3% to 23,761 offences in 2006/7.

Detections up to 54.6%

Detections rose from 43.4% 2004/5 to 54.6% in 2005/6.

Our detection target in 2006/7 is 55.1%.

Vehicle Crime - Target met

Vehicle crime down 2.7%

Vehicle crime fell from 16,025 in 2004/5 to 15,594 in 2005/6.

We will reduce vehicle crime by 2% to 15,282 offences in 2006/7.

Detections up to 16.3%

Detections rose from 11.3% in 2004/5 to 16.3% in 2005/6.

Our detection target in 2006/7 is 17.5%.

Road Casualties - Target met

Down by 8.3%

The number of people killed or seriously injured in road collisions fell from 629 in 2004/5 to 577 in 2005/6.

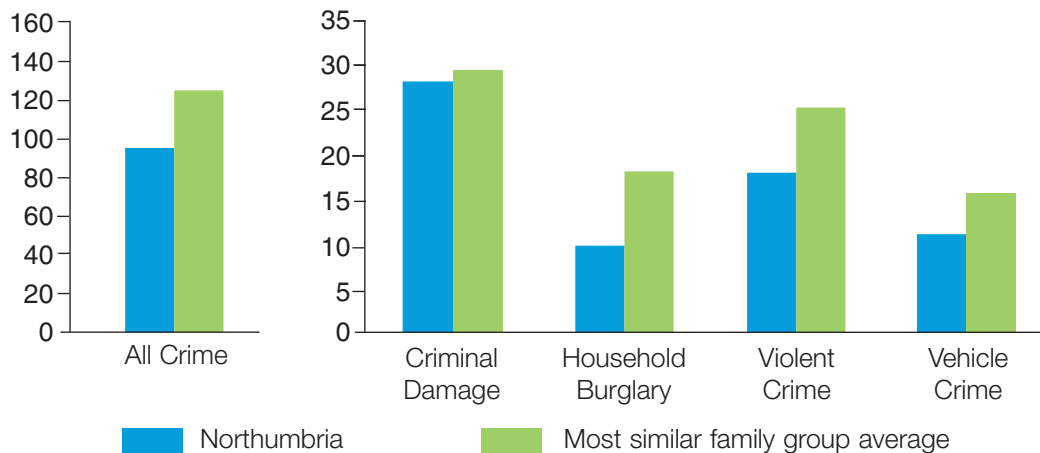
Our target for 2006/7 is to reduce fatalities and serious injuries by 2% to 565.

For more detailed performance information please visit www.northumbria.police.uk

Top of our group - look at how we compare!

Based on social, economic and policing issues we are grouped, for comparative reasons, into a family of most similar forces. Our group contains Cleveland, Greater Manchester, Merseyside, South Yorkshire, West Midlands and West Yorkshire police forces.

The graphs below show that last year we performed significantly better than all of the other forces in our group.



Did you know?

On average only 94 out of every 1,000 people living in Northumbria, became a victim of crime in 2005/06 compared with an average of 119 people in the other forces of our group.



What the Inspectorate said about us!

Each year the Home Office and Her Majesty's Inspectorate of Constabulary assess how well we are performing in each of the main areas of our work.

The results of this inspection are shown below. Performance comparisons are made with similar police forces across the country and we are graded excellent, good, fair or poor. The table also shows if performance is improving.

We are rated as one of the best performing forces in the country. By putting your needs first we will continue to develop and improve all of the services we provide for you, especially in relation to citizen focus.

Performance area	Grading	Direction of travel
Reducing crime	Excellent	Improved
Investigating crime	Good	Deteriorated
Promoting safety	Good	Improved
Providing assistance	Good	Stable
Citizen focus	Fair	Improved
Resource use	Good	Improved
Local policing	Excellent	Stable



Looking ahead - targets for 2006/7

By March 2007 we will further improve performance and meet the targets listed below.

Reduced Crime with:

 **Overall crime down by 2% – meaning 2,639 fewer crimes.**

This will mean:

- Reducing violent crime by 3% - 735 fewer crimes
- Reducing household burglary by 2% - 131 fewer burglaries
- Reducing vehicle crime by 2% - 312 fewer crimes.

 **Criminal damage down by 4% – 1,476 fewer crimes**

 **Casualties on the roads down by 2% - 12 fewer casualties**

More Detections* with:

 **Overall detections up to 32.5%**

This will mean:

- Increasing violent crime detections up to 55.1%
- Increasing household burglary detections up to 17.0%
- Increasing vehicle crime detections up to 17.5%.

** Crimes can be detected in a number of ways, the most important type being sanction detections where an offender is charged, summonsed, cautioned, had an offence taken into consideration, received a fixed penalty notice for disorder.*

Giving victims of crime a better service

We understand how important it is for victims of crime to receive information and be kept informed with up-to-date information about their case.

In line with the Victims' Code of Practice, if you are a victim of crime we will:

- ensure that you are offered information from Victim Support;
- notify you within **five working days** if a decision is taken not to investigate the crime a suspect is arrested or released on bail; and
- inform you at least **monthly** if no-one is arrested, charged or given a warning, until the investigation ends.

If you are a vulnerable or intimidated victim, we will contact you about information relating to your case within **one working day** (instead of five working days).

For more information about the Victims' Code of Practice visit www.homeoffice.gov.uk/documents/victims-code-of-practice

'Your Views Count' Questionnaire

We would like to say a big thank you to everyone who took part in the 'Your Views Count' survey in autumn 2005.

The survey identified your **top** policing priorities for the future as:

- Responding rapidly to emergency calls/situations
- Reducing anti-social behaviour by young people
- Preventing/solving terrorist attacks
- Reducing drug-related crime/drug availability
- Solving/reducing violent crime
- Protecting vulnerable children
- Foot patrols





Making it easier to contact us

We want to make it easier for you to contact us. There are three phone numbers that you can use.

Call 999 if there is any danger or risk to life or a crime is in progress.



Call 08456 043 043 for non-emergencies

This number is a general contact line to:

- report an incident or crime
- contact your local neighbourhood police officer, or
- request information or advice.

This single number replaces all of our previous switchboard numbers.



Call 101 to report anti-social behaviour



This shared partnership line is confidential and available 24 hours a day to report anti-social behaviour and community safety related issues to the police and your local council.

These include:

- Vandalism and graffiti
- Noisy neighbours and loud parties
- Threatening and abusive behaviour
- Abandoned vehicles, dumping and fly tipping
- Drunk and rowdy groups
- Drug-related anti-social behaviour
- Broken street lighting.

Please see back page for further information.



Did you know?

In 2005/6 Northumbria Police answered 258,920 emergency (999) calls responding to 252,314 (97%) in under 15 seconds. We also answered over 1.5 million non-emergency calls. HM Inspectorate of Constabulary showed Northumbria to be one of the best forces in the country in handling the calls we receive.

Internet Incident Reporting

We operate an online service for the reporting of non-emergency incidents via our website www.northumbria.police.uk You can use this service to notify us if you are the victim or have witnessed any non-emergency incident in the Northumbria area. This may include race, hate or homophobic offences.

Providing your own details is not compulsory but it is essential if you want us to get back to you. Instructions about what is required are detailed at each stage.

Feedback

You can use the 'Feedback' link on our website www.northumbria.police.uk to leave feedback about any contact you have had with Northumbria Police.

We take seriously all comments about the service we provide and will respond where you indicate you would like an answer.

RNID Typetalk

RNID Typetalk is the national telephone relay service for deaf, deafened, hard of hearing, deaf/blind and speech-impaired people. This lets people use a textphone to access any services that are available on standard phone systems. If you are deaf, all you need is a textphone, a specially adapted phone with a keyboard.

For further information contact:

Typetalk at

Telephone: 0800 7311 888

Textphone: 0800 500 888

Fax: 0151 709 8119

Email: helpline@rnid-typetalk.org.uk

Website: www.rnid-typetalk.org.uk

Legal Advice

www.askthepolice.co.uk

Members of the public can get advice on legal matters from www.askthepolice.co.uk This site is also used by police communications staff when dealing with calls for advice.

We are compiling a list of answers about local issues which may not be answered on the national database. If you have a suggestion about the database and cannot find the answer on the site, leave a message for us on 01661 869515 or email us at

comms.quality.assurance@northumbria.pnn.police.uk

Other contacts

Victim Supportline

Telephone: 0845 30 30 900

TextDirect:

18001 0845 30 30 90

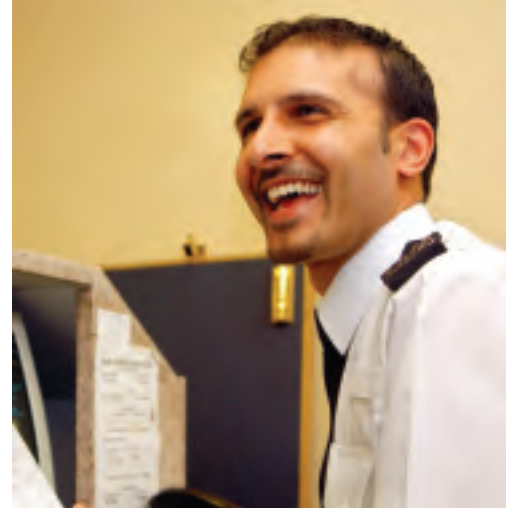
Minicom: 020 7896 3776

For free and confidential support

National Domestic Violence helpline

Telephone: 0800 2000 247

24 hour freephone giving support and advice



Your Neighbourhood Inspectors

South Tyneside has three Neighbourhood Inspectors, who are dedicated to addressing issues in your local area. They can be contacted at:



Jarrow and Hebburn Neighbourhood Policing Team

Areas Covered: Hebburn North and South, Monkton, Fellgate and Hedworth, Bede and Primrose

Inspector: Jerry Goulding

South Shields (Millbank) Police Station, Station Road, South Shields, NE33 1RR

Email: jeremy.goulding.7676@northumbria.pnn.police.uk



East Shields, Cleadon, Whitburn, Neighbourhood Policing Team

Areas Covered: Horsley Hill, Cleadon Park, Whitburn and The Boldons

Inspector: Peter Sutton

South Shields (Millbank) Police Station, Station Road, South Shields, NE33 1RR

Email: peter.sutton.7855@northumbria.pnn.police.uk



West Shields and Riverside Neighbourhood Policing Team

Areas Covered: Town Centre, Ocean Road, Laygate,

Inspector: Simon Charlton

South Shields (Millbank) Police Station, Station Road, South Shields, NE33 1RR

Email: simon.charlton.7906@northumbria.pnn.police.uk



Contact us on 08456 043 043
to speak to the police in your local area
about neighbourhood policing issues or to
pass on information that may help local
officers tackle crime.

Campaigns in 2005/6



Tackling drunken violence

Violence fell as arrests for drunkenness soared during the summer-long Northumbria Police campaign to call time on drunkenness, violence and disorder.

Officers across Tyne and Wear and Northumberland kept their promise to come down hard on unruly behaviour in 'The party's over' campaign which ran from May until the end of August 2005.

Chief Constable Mike Craik devised the campaign as part of his promise to deliver Total Policing to crack down on crime at all levels. He believed that early intervention to lock up people who were drunk and disorderly would prevent more serious offences occurring.

Compared with the same for month period in 2004:

- arrests for offences of disorder rocketed by 72%
- arrests for drunkenness rose by 31%
- serious assaults dropped by 18%
- minor assaults went down 9%
- overall crime went down by 8%.

The campaign caught the imagination of the public, media and politicians – so much so that the Chief Constable was asked to front a national festive campaign against drunkenness, violence and disorder. We responded with 'Don't spoil the party' which followed the same themes.

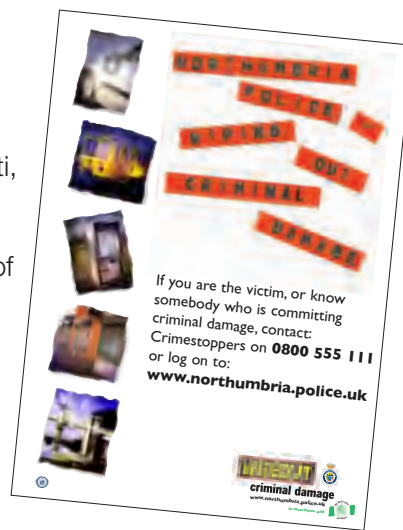
Consultation with the public showed that both campaigns reached their target audiences and increased public confidence in the police ability to reduce these type of offences.

Wipeout

Criminal damage, which includes graffiti, broken windows, scratches on parked cars, dustbins set on fire and bus shelters defaced, accounts for a third of all crime in Northumbria - at a cost of around £21 million each year.

During April 2005, our month-long 'Wipeout criminal damage' campaign resulted in almost 700 arrests. It also brought savings of £372,000 to the region with 744 fewer crimes (18%) compared with the same month in 2004.

The campaign was aimed at reducing criminal damage by letting offenders know their actions are criminal and urging members of the public to report the damage when it happens.



Do you feel lucky?

Northumbria Police joined with Tyne and Wear and Northumberland Fire and Rescue Services to reduce crime and disorder in the lead up to Bonfire Night last November. The 'Do you feel lucky?' campaign targeted hotspot areas for problems and clamped down on people selling bootleg fireworks.





A new service

for people in Northumberland and Tyne and Wear

- Threatening and abusive behaviour
- Vandalism and graffiti
- Drunk and rowdy groups
- Broken street lighting
- Abandoned vehicles, dumping and fly-tipping
- Noisy neighbours and loud parties
- Drug related anti-social behaviour

Your 101 area



You can dial 999 when there is immediate danger or you witness a crime taking place.

Now you can also dial 101, a new confidential 24-hour number provided by your police and local council, where you can report problems that don't require a 999 call.

101 is available in Northumberland and Tyne and Wear now and you will need to be within the area to make the call.

Provided by your Police and Council. Visit 101.gov.uk. 101 is funded by the Home Office and the Department for Communities and Local Government. Calls to the service cost 10p from landlines and mobiles and will be recorded for training, quality monitoring and public safety purposes.

If you need this document in a different format or language, please contact 0191 433 2832

এই লিফলেটটি 0191 433 2832 নম্বরে ফোন করে বাংলায় পাওয়া যায়।

此單張備有中文譯本，索閱請電 0191 433 2832

Kopii tohoto letáku v češtině můžete obdržet když zatelefonujete na číslo 0191 433 2832

برای دریافت این جزوه به زبان فارسی، لطفاً با تلفن 0191 433 2832 تماس حاصل نمایند.

Ce prospectus est disponible sur demande en Français en téléphonant au 0191 433 2832

यह पत्रिका हिन्दी भाषा में प्राप्त करने के लिए कृपया 0191 433 2832 नम्बर पर फोन करें।

Este panfleto está disponível sob pedido em Português, ligando para o n.º 0191 433 2832

ਇਹ ਲੀਫਲੇਟ ਪੰਜਾਬੀ ਵਿੱਚ ਹਾਸਲ ਕਰਨ ਲਈ 0191 433 2832 ਨੰਬਰ 'ਤੇ ਫੋਨ ਕਰੋ।

له سه ر داواى خوت له م ناميلكه به ت به سوراني دهست دهكه ووت، ته له فون بو نه م زماره به بكه 0191 433 2832.

یہ کتابچہ اردو زبان میں اس ٹیلی فون نمبر (0191) 433 2832 پر درخواست کرنے سے مل سکتا ہے