



## SERVICE PLANNING

### How We Plan

Effective service and financial planning are essential to the delivery of high quality services. The planning process enables the Authority to set objectives and priorities, to turn policy into programmes for action, to decide how to best allocate resources and to review the results so that learning can be fed back into the decision making process.

### The Strategic Management Framework

The force and authority have developed a Strategic Management Framework, which demonstrates the link between the vision, strategic priorities, performance management and outcomes. The Strategic Management Framework also ensures individuals are accountable for their performance, with the aim of improving and delivering a high quality service.

### The Corporate Planning Process

The Corporate Planning Process enables the force and authority to plan and be ready for the coming year. The process enables the organisation to prioritise activity at a force and local level, ensuring that the necessary resources, in terms of financial, human resources, IT and training, are aligned to deliver the strategic priorities.

### The Strategic Assessment

Traditionally the strategic assessment has focused on the reducing crime and investigating crime domains within Policing Performance Assessment Framework (PPAF). The assessment, is repeated on a six monthly basis, and aligns the planning process and informs the development of our Strategy Plan, Corporate Plan and Business Plans.

For more information about Planning contact NPA Policy Team