

# Northumbria Police Authority Residents Survey 2005 Area Command Report – South Tyneside

**Prepared by:**

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Because People Matter



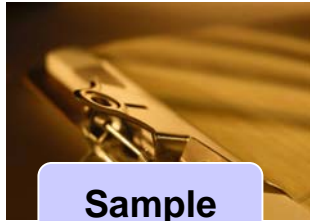
# Methodology



**Timeframe**

**Face to face survey**

**11<sup>th</sup> Oct '05 to 24<sup>th</sup> November '05**



**Sample**

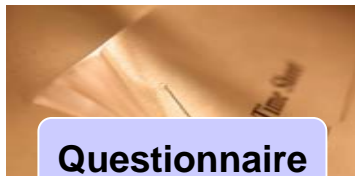
**Main sample  
1,661**

**Residents aged 18+**

**Split equally to ensure around 250 interviews were completed in each of the 5 Police Command Unit Area's**

**Booster  
259**

**Guided by census information on ethnicity, 25 interviews were completed within each area except Newcastle Upon Tyne where 125 were completed which reflected census information**



**Questionnaire**

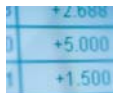
**Residents were asked about the following areas:**

**Neighbourhood issues**

**Experience of crime**

**Police in the neighbourhood**

**Communication and information**

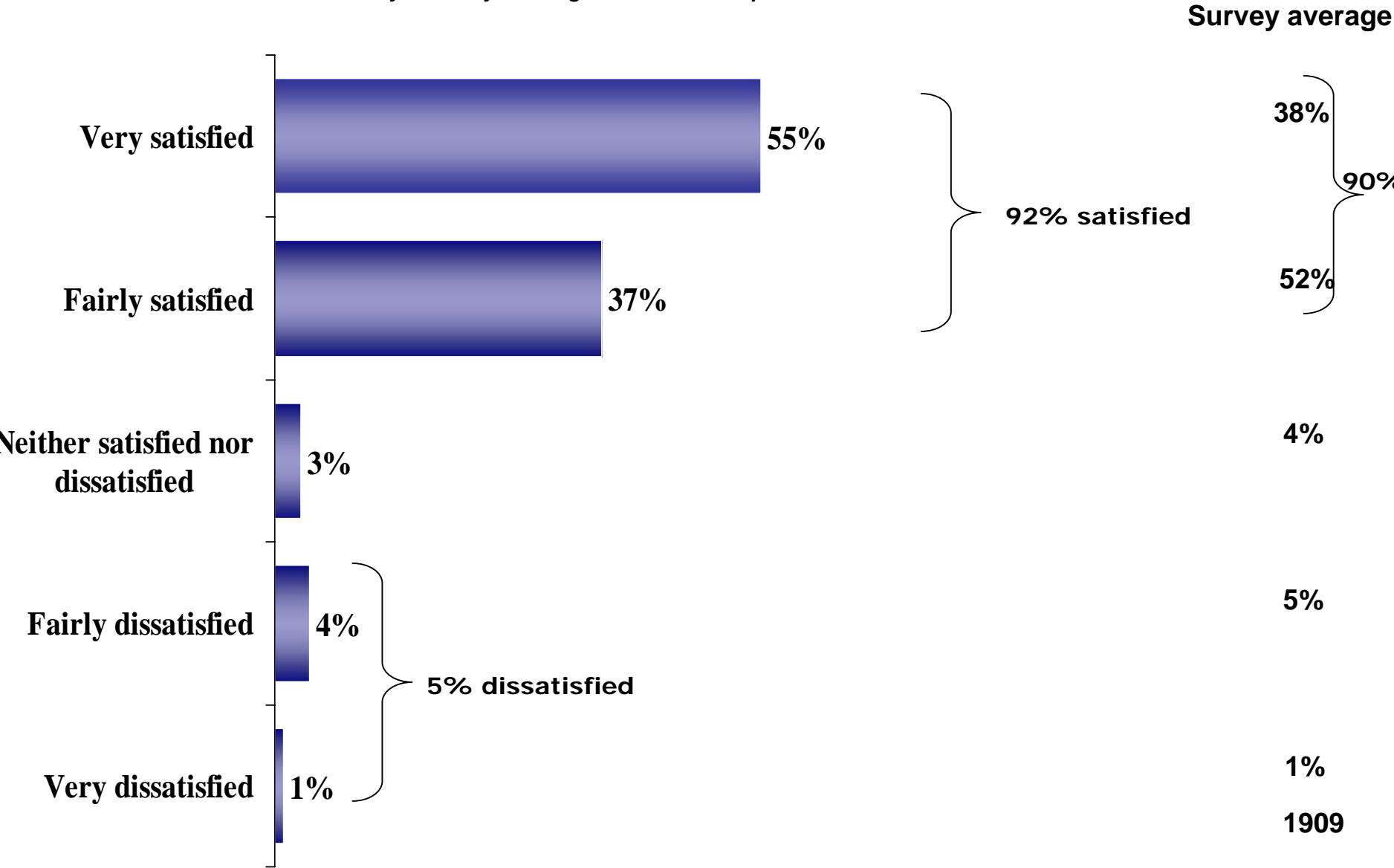


**Data**

**Data was weighted for each ward by age, gender, economic status and ethnicity to accurately match known profile of each ward's population by these characteristics**

# The majority of people in South Tyneside are satisfied with their neighbourhood as a place to live

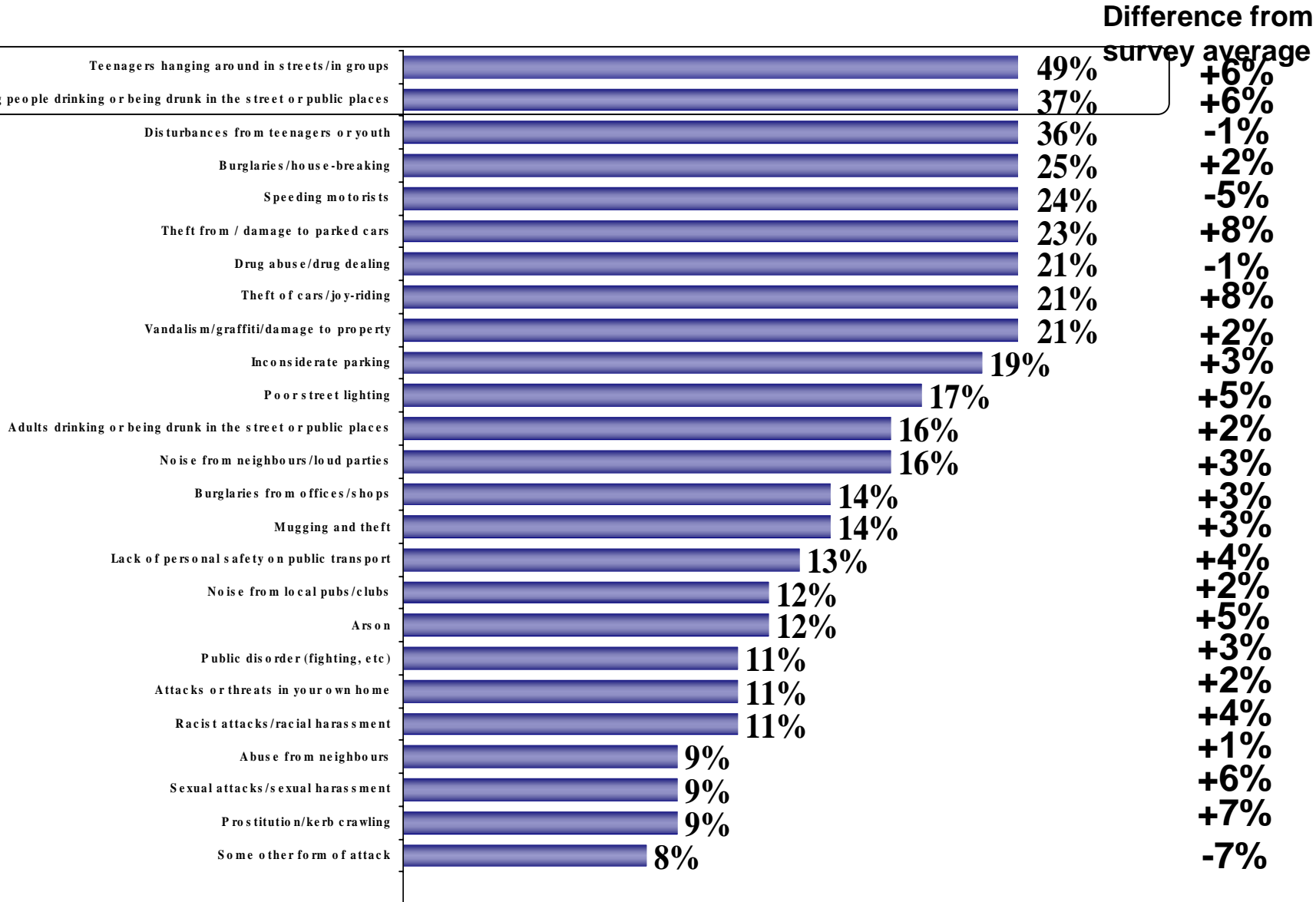
Q. How satisfied or dissatisfied are you with your neighbourhood as a place to live?



UNWEIGHTED SAMPLE BASE = 321

# The top issues amongst residents who do have problems are teenagers hanging around in streets/in groups and underage drinking

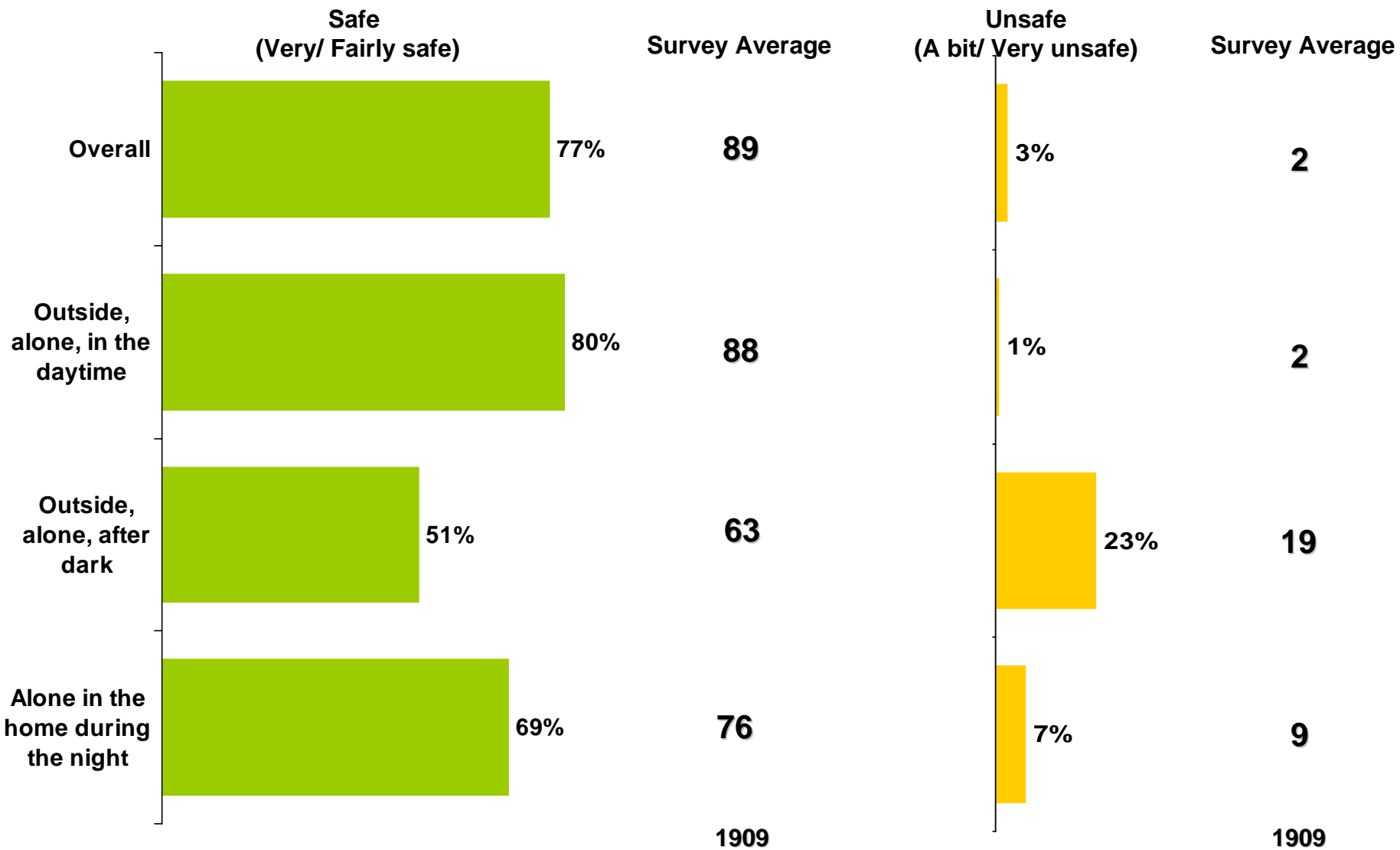
Q. Do you think that each of these is a serious, slight or not a problem in your neighbourhood?



UNWEIGHTED SAMPLE BASE = 321

# The majority of residents in South Tyneside feel safe in their neighbourhood

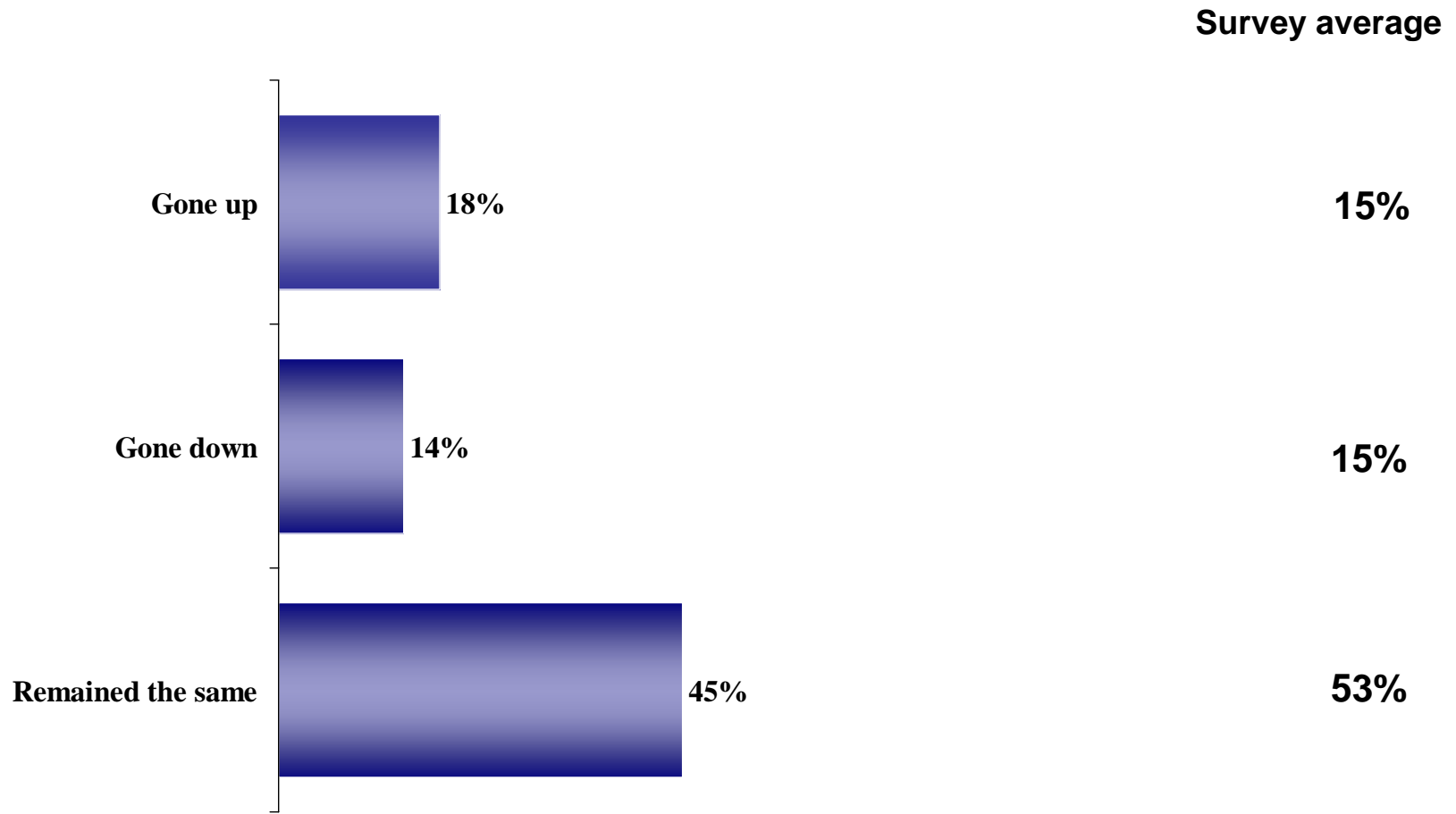
Q. How safe do you feel...in your neighbourhood?



UNWEIGHTED SAMPLE BASE = 321

# The majority of residents in South Tyneside feel that the overall amount of crime in their neighbourhood has remained the same

Q. From what you know or have heard, do you think the overall amount of crime in your neighbourhood has gone up, down or remained about the same over the past 2 years?

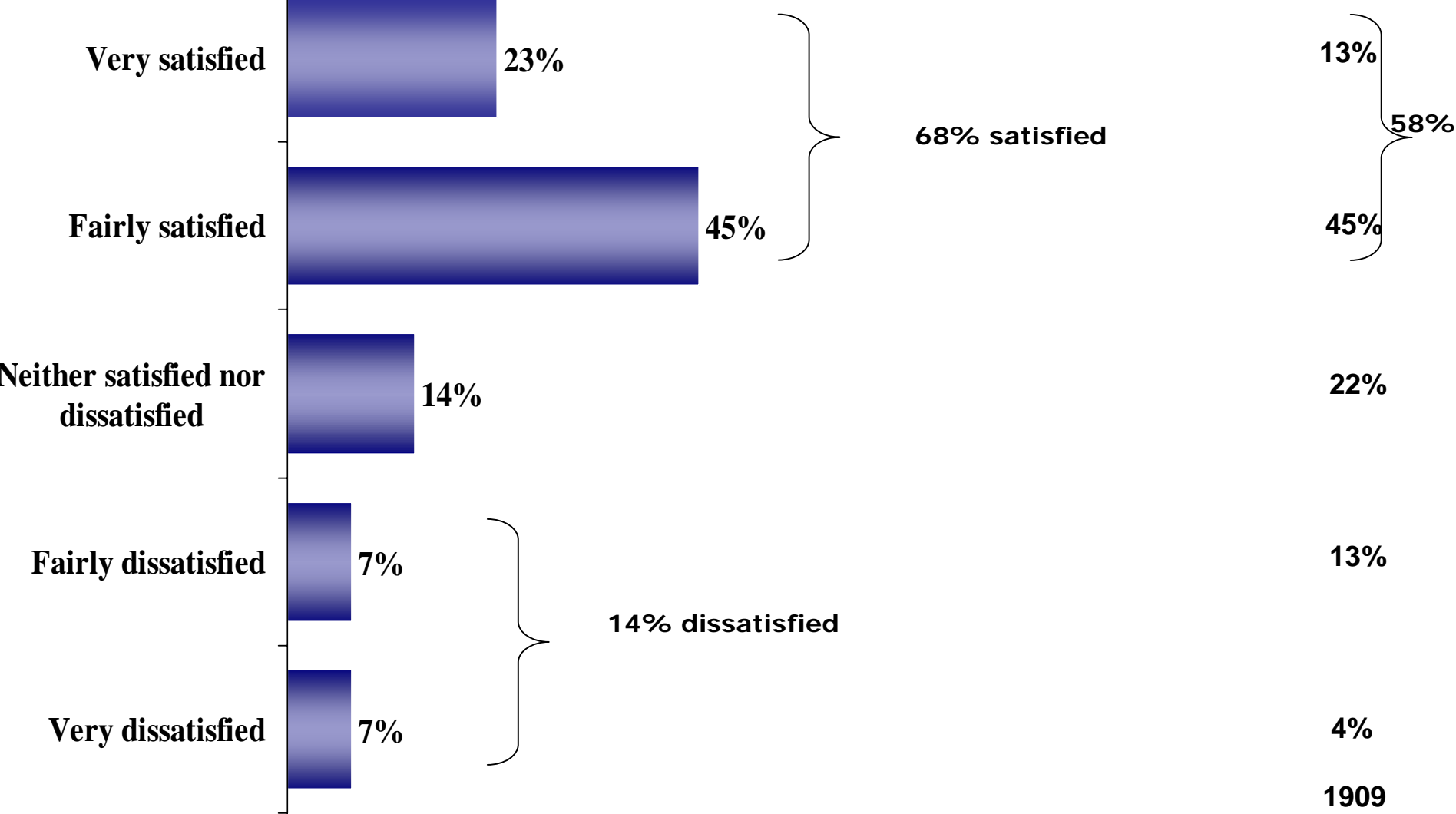


UNWEIGHTED SAMPLE BASE = 321

1909

# Over half of all residents in South Tyneside are satisfied with policing in their neighbourhood

Q. Thinking about policing in your neighbourhood, to what extent are you satisfied with the way your neighbourhood is policed?

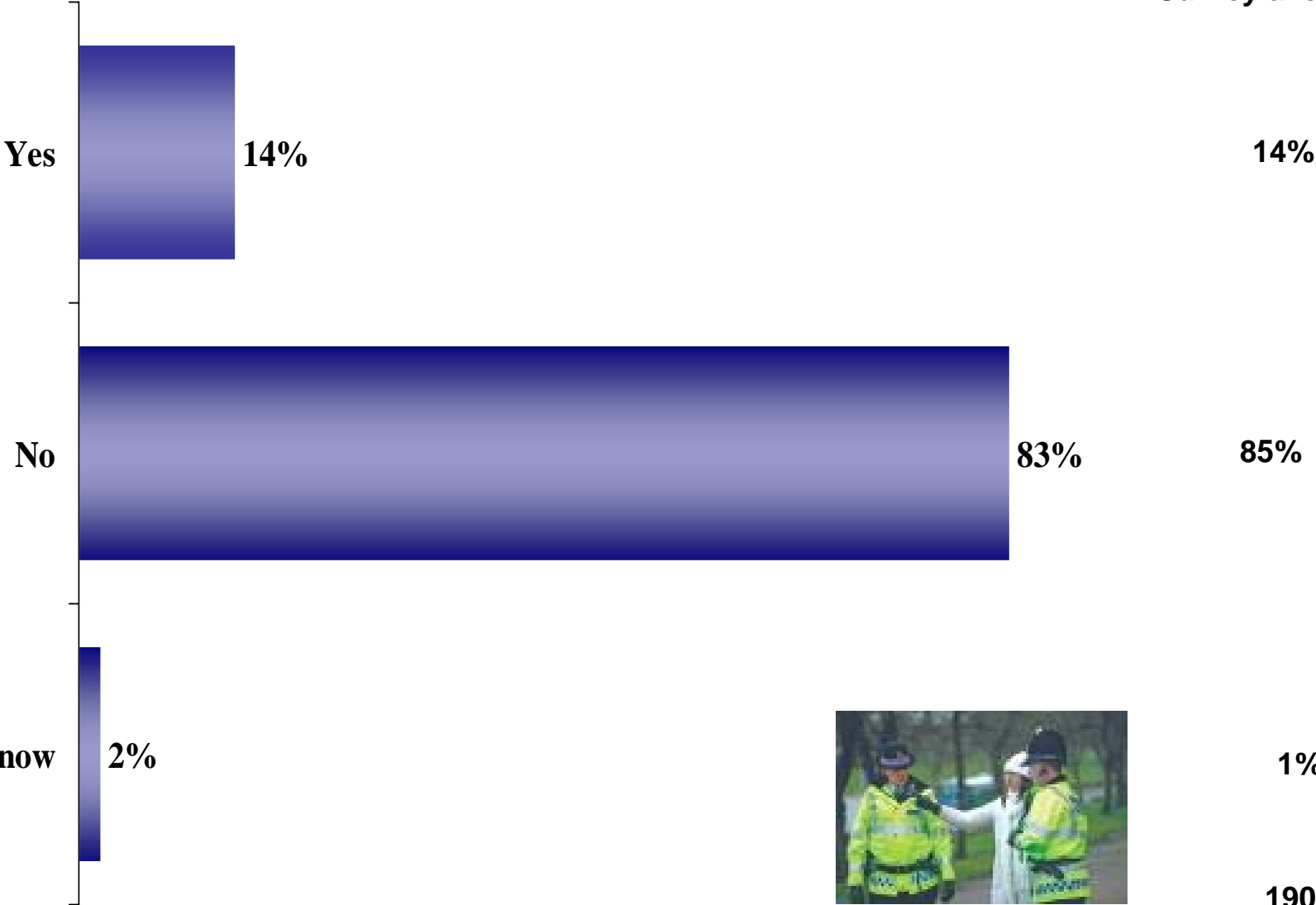


UNWEIGHTED SAMPLE BASE = 321

# Just one in ten residents know a local police officer working in their neighbourhood by name or face

Q. Do you know a local police officer working in your neighbourhood by name or face?

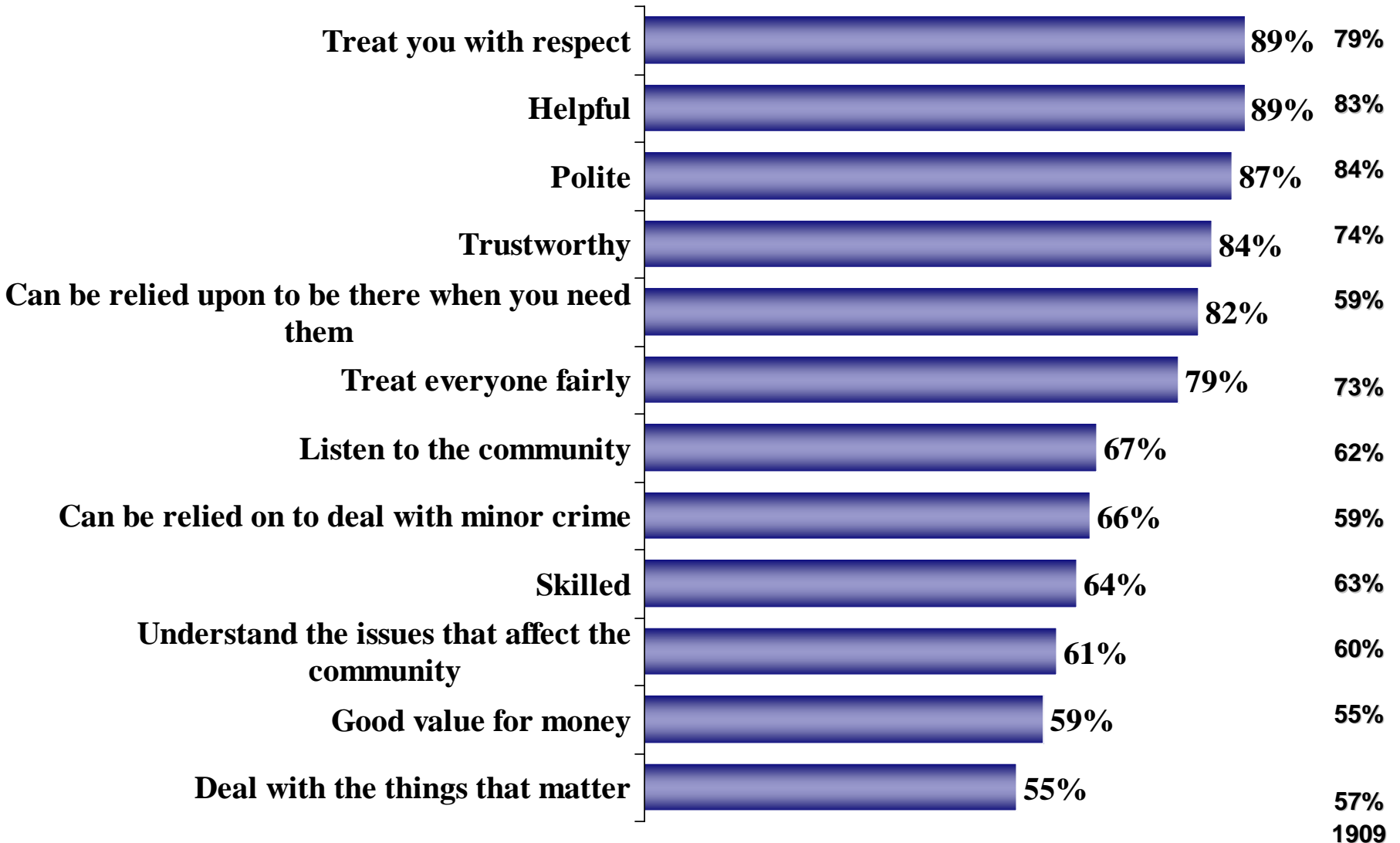
Survey average



1909

# Overall, perceptions of the police in South Tyneside are strong

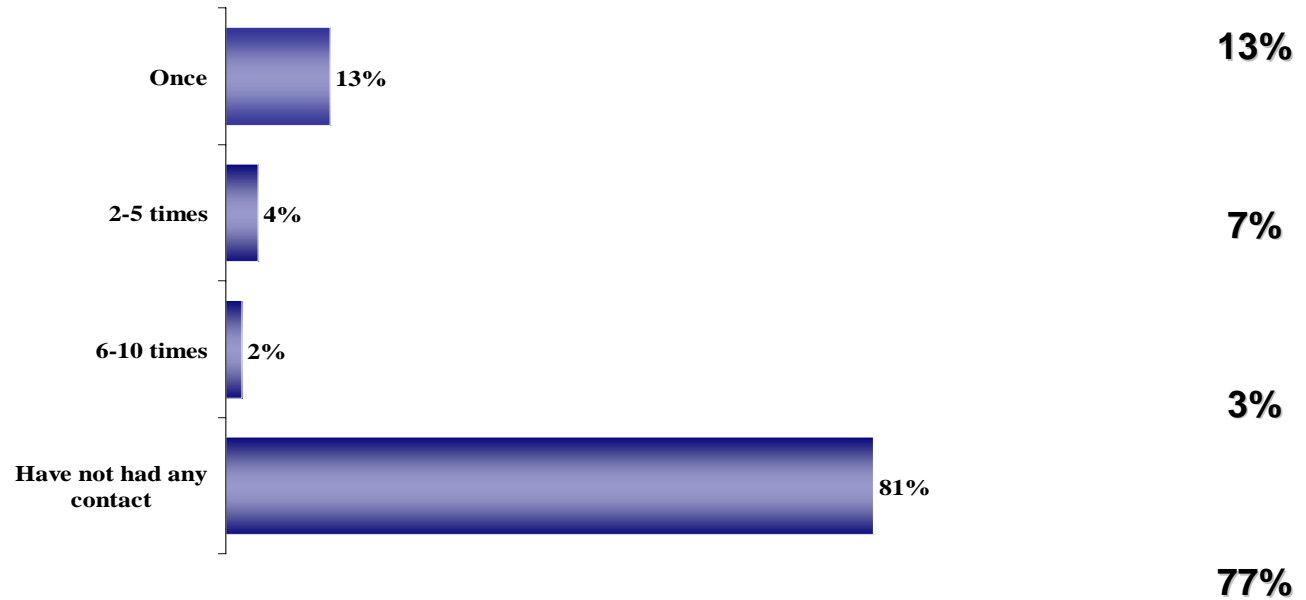
Q. To what extent do you agree or disagree with the following statements about the police in your neighbourhood? Survey average



# One in five residents in South Tyneside have contacted the police in the past 12 months

Q. How many times have you had contact with the police in the past 12 months, whether initiated by you or the police?

Survey average



**Key channels**  
Amongst those who have contacted



**50%**  
**Visit in Person**

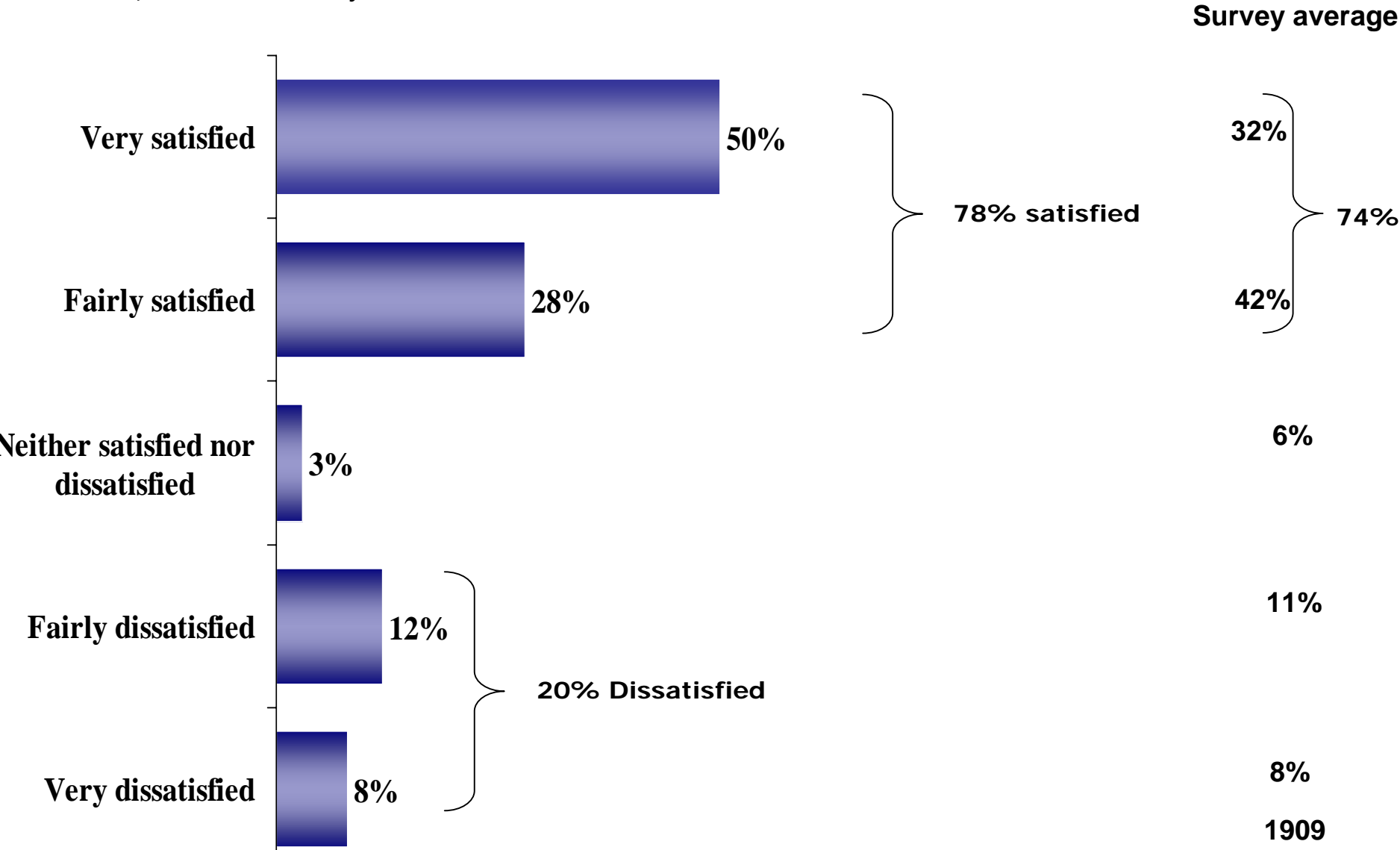


**64%**  
**Telephone**

1909  
(439  
contacted)

# Three out of four residents in South Tyneside are satisfied with this contact

Q. Overall, how satisfied were you with this contact?



UNWEIGHTED SAMPLE BASE = 59