

Northumbria Police Authority Building Communities, Beating Crime Area Command Report – Newcastle

Prepared by:
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Because People Matter

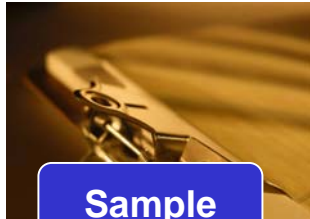
Methodology



Timeframe

Face to face survey

11th Oct '05 to 24th November '05



Sample

Main sample
1,661

Residents aged 18+

Split equally to ensure around 250 interviews were completed in each of the 5 Police Command Unit Area's

Booster
259

Guided by census information on ethnicity, 25 interviews were completed within each area except Newcastle Upon Tyne where 125 were completed which reflected census information



Questionnaire

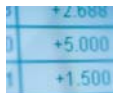
Residents were asked about the following areas:

Neighbourhood issues

Experience of crime

Police in the neighbourhood

Communication and information



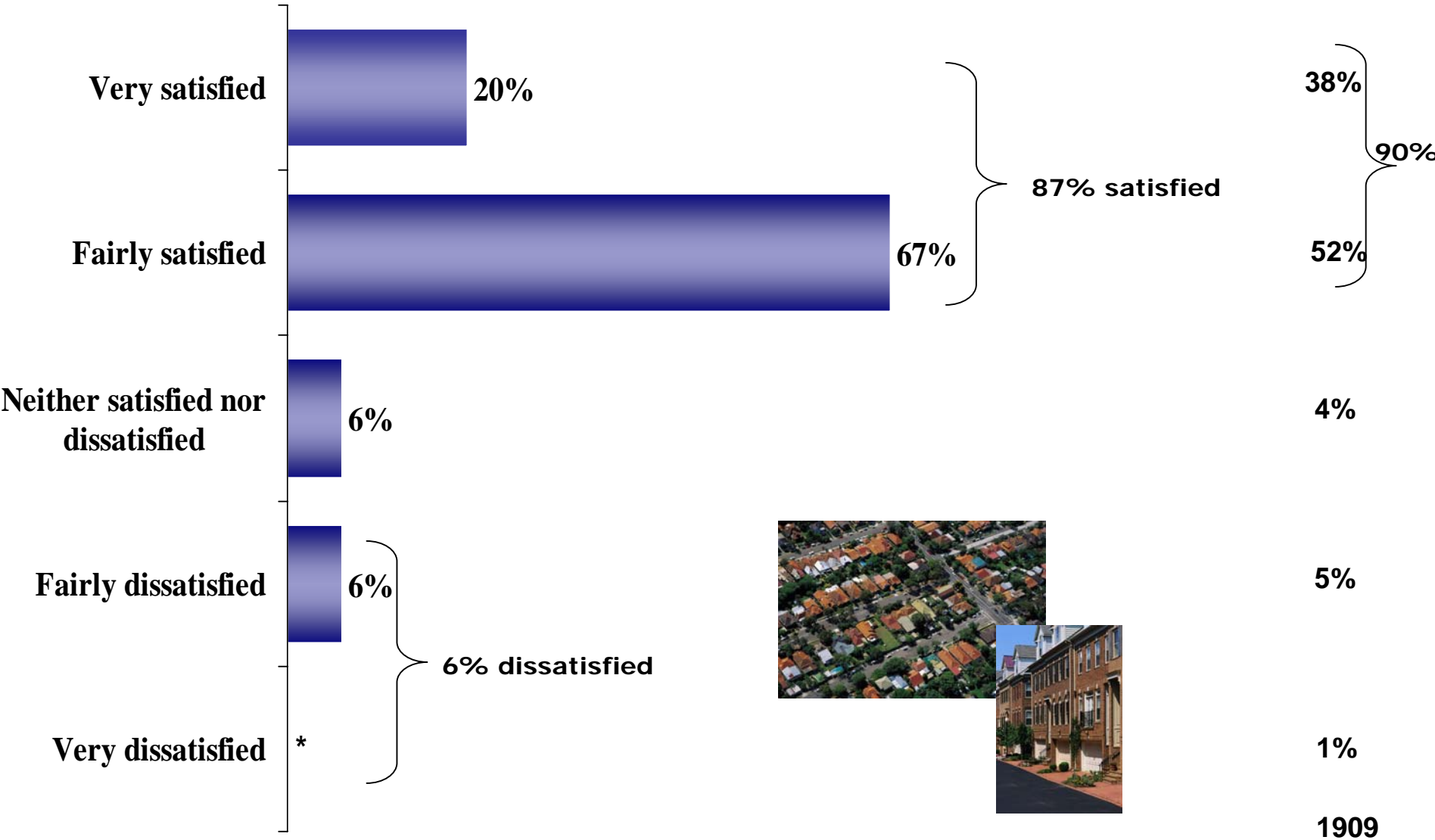
Data

Data was weighted for each ward by age, gender, economic status and ethnicity to accurately match known profile of each ward's population by these characteristics

Although the majority of residents in Newcastle are satisfied with their neighbourhood as a place to live, this is slightly lower than the survey average

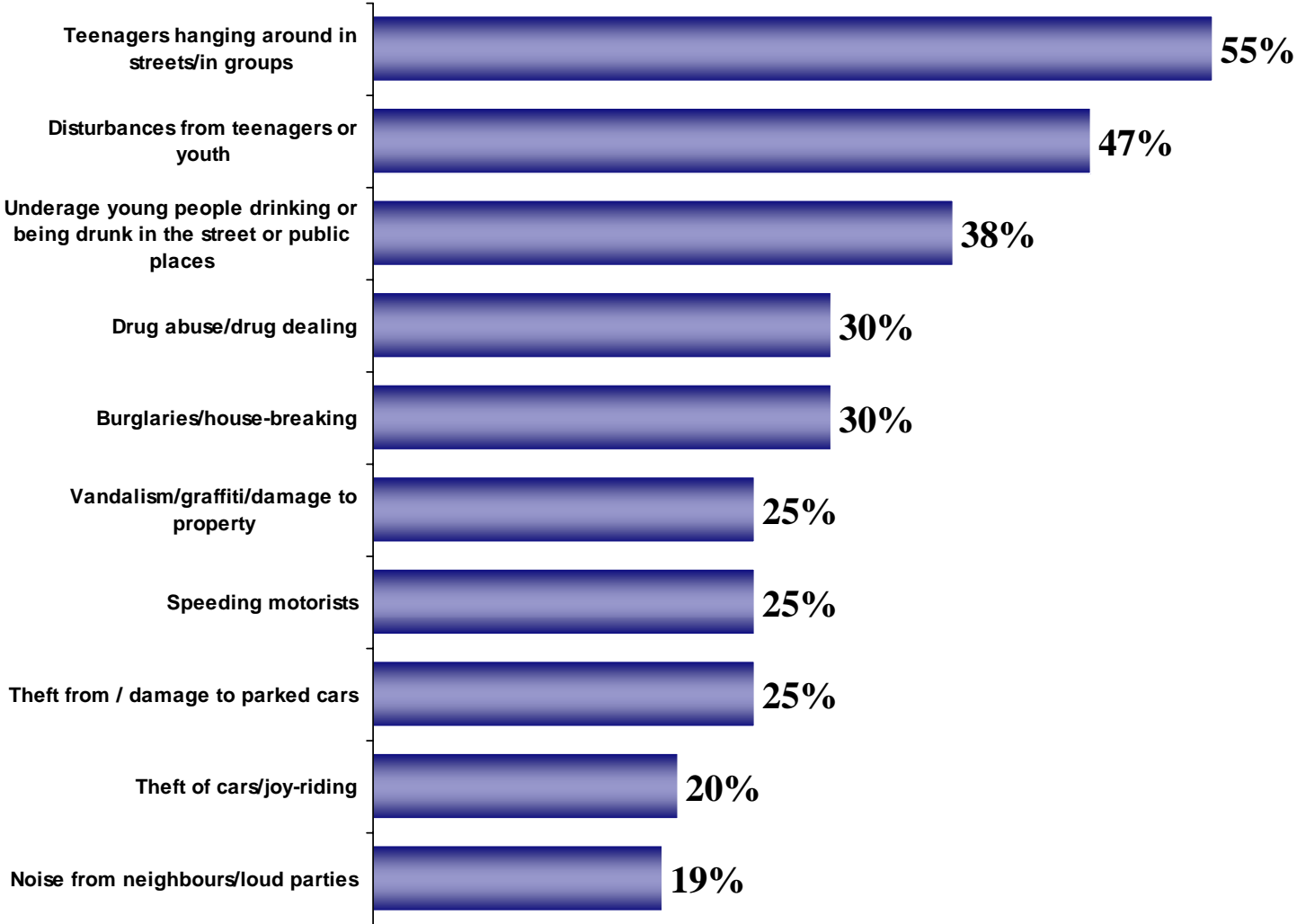
Q. How satisfied or dissatisfied are you with your neighbourhood as a place to live?

Survey average



The top problems in Newcastle relate to disturbances from teenagers and youths; teenagers hanging around in streets/in groups

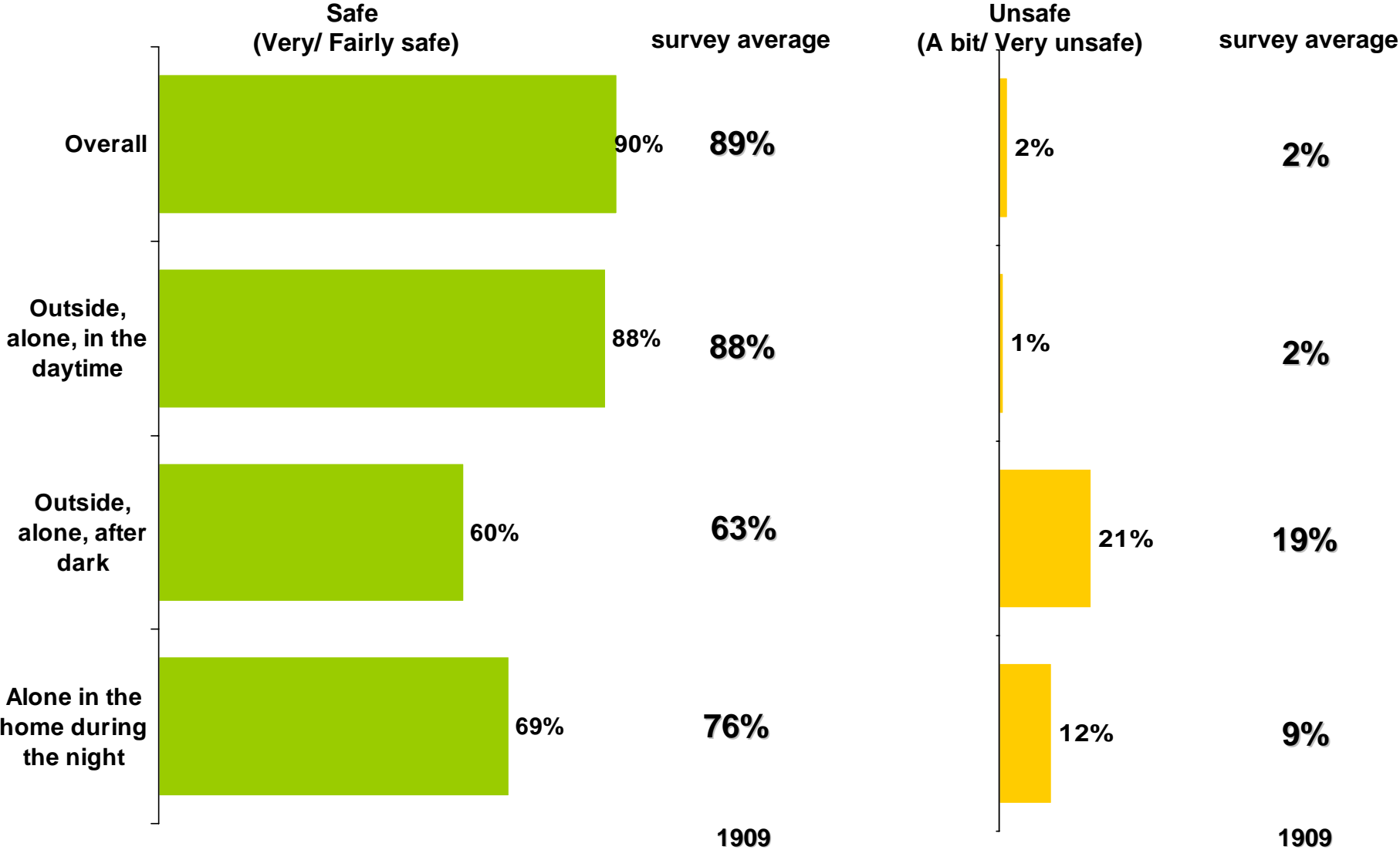
Q. Do you think that each of these is a serious, slight or not a problem in your neighbourhood?



UNWEIGHTED SAMPLE BASE = 377

The majority of people in Newcastle do feel safe in their neighbourhood

Q. How safe do you feel...in your neighbourhood?

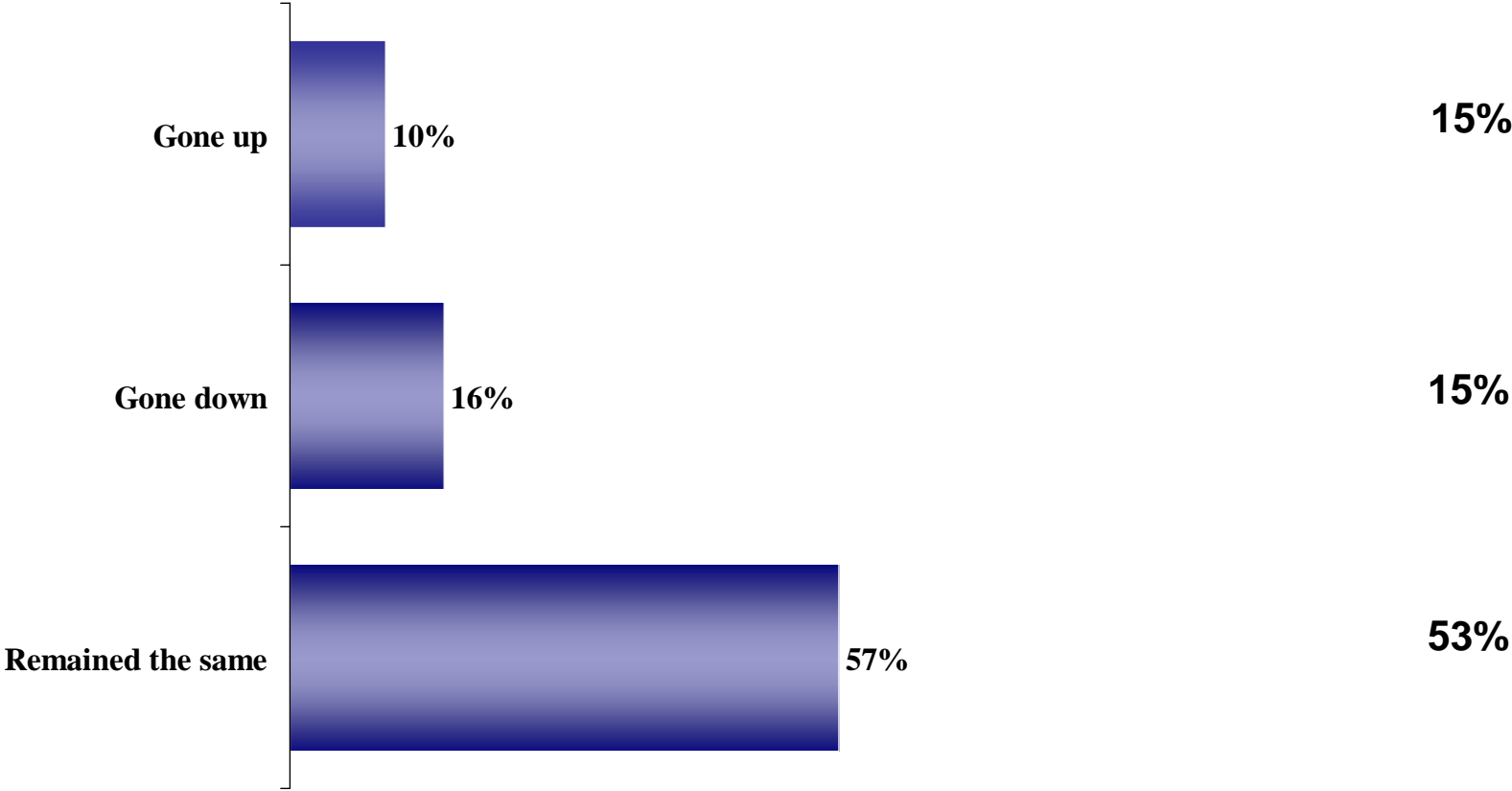


UNWEIGHTED SAMPLE BASE = 377

The majority of residents feel that the overall amount of crime in Newcastle has remained the same over the past 2 years

Q. From what you know or have heard, do you think the overall amount of crime in your neighbourhood has gone up, down or remained about the same over the past 2 years?

Survey average

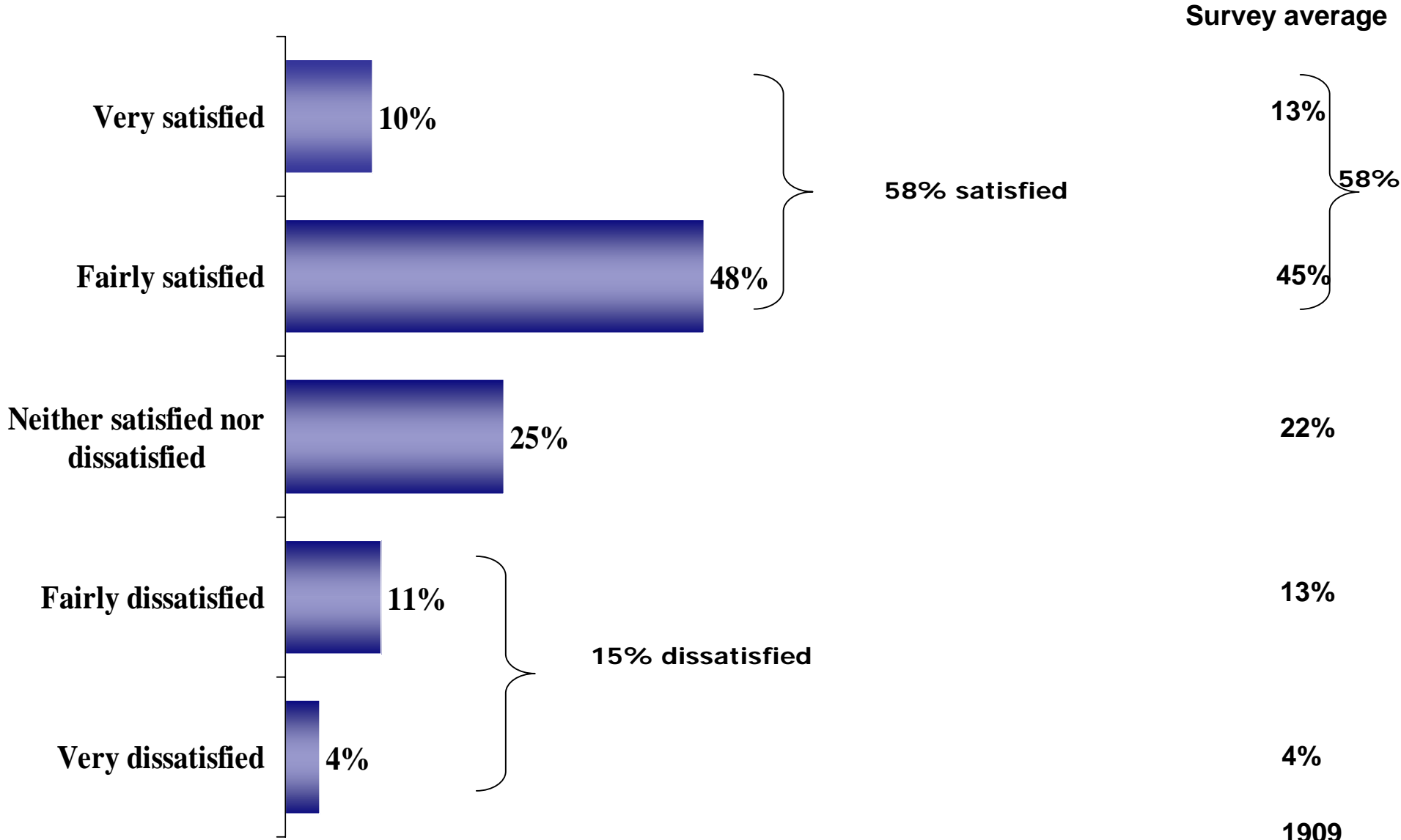


UNWEIGHTED SAMPLE BASE = 377

1909

Residents who live in Newcastle are satisfied with the way their neighbourhood is policed

Q. To what extent are you satisfied with the way your neighbourhood is policed?



Survey average

58% satisfied

15% dissatisfied

13%

58%

45%

22%

13%

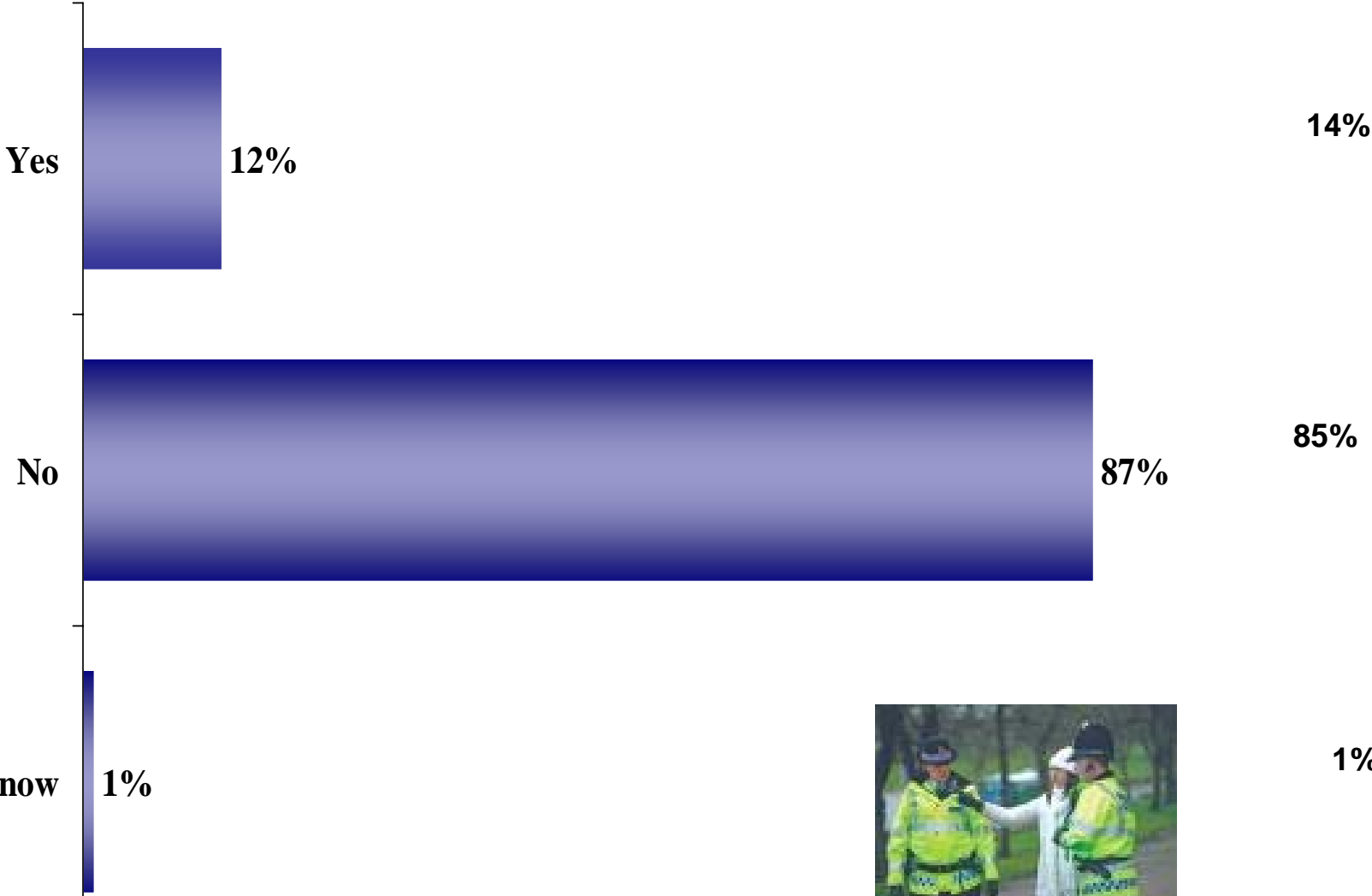
4%

1909

Just one in ten residents in Newcastle know a local police officer working in their neighbourhood by name or face

Q. Do you know a local police officer working in your neighbourhood by name or face?

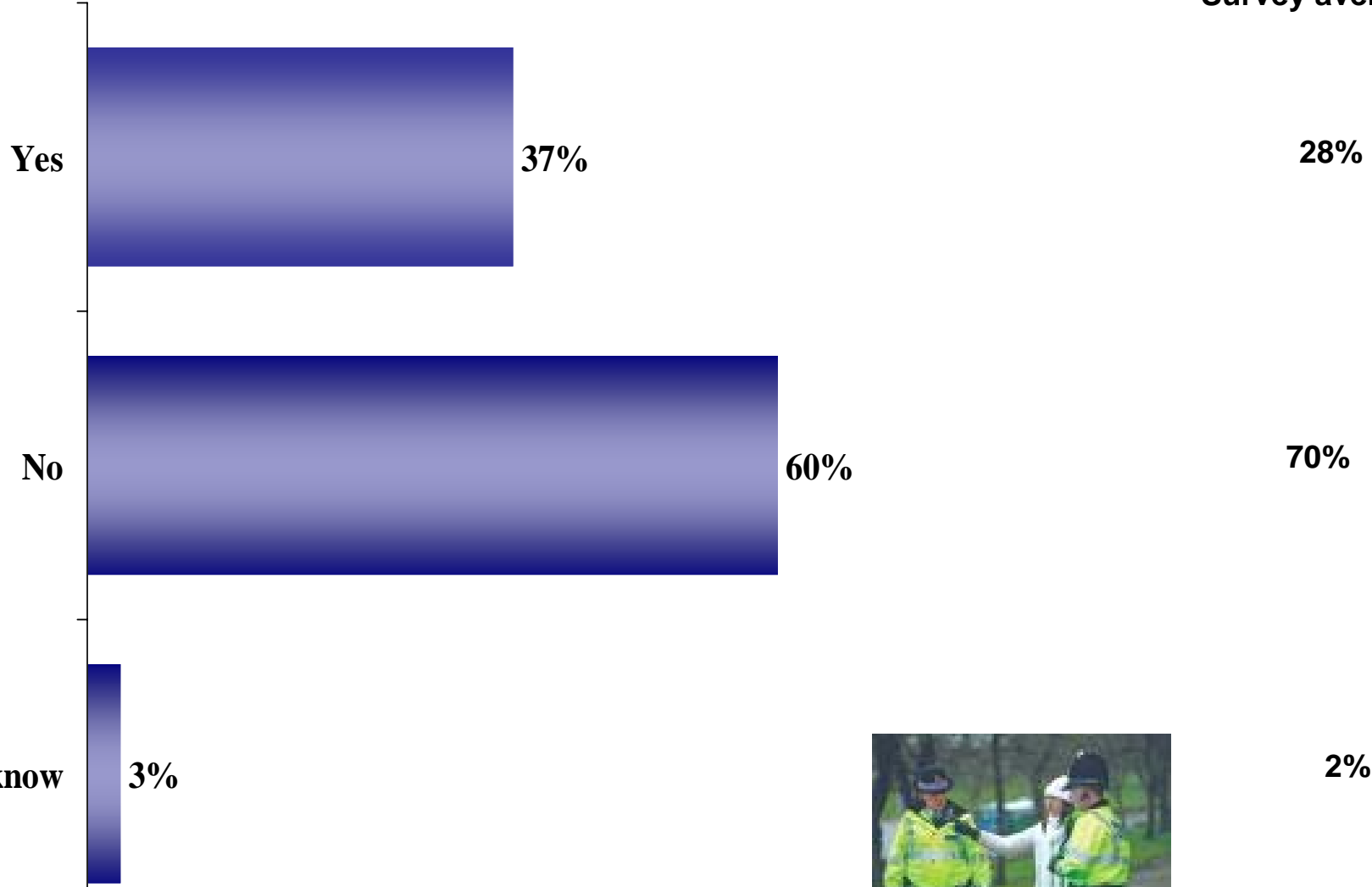
Survey average



Approximately two in five have seen a Police and Community Support Officer in their neighbourhood

Q. Have you seen any Police and Community Support Officers in your neighbourhood?

Survey average



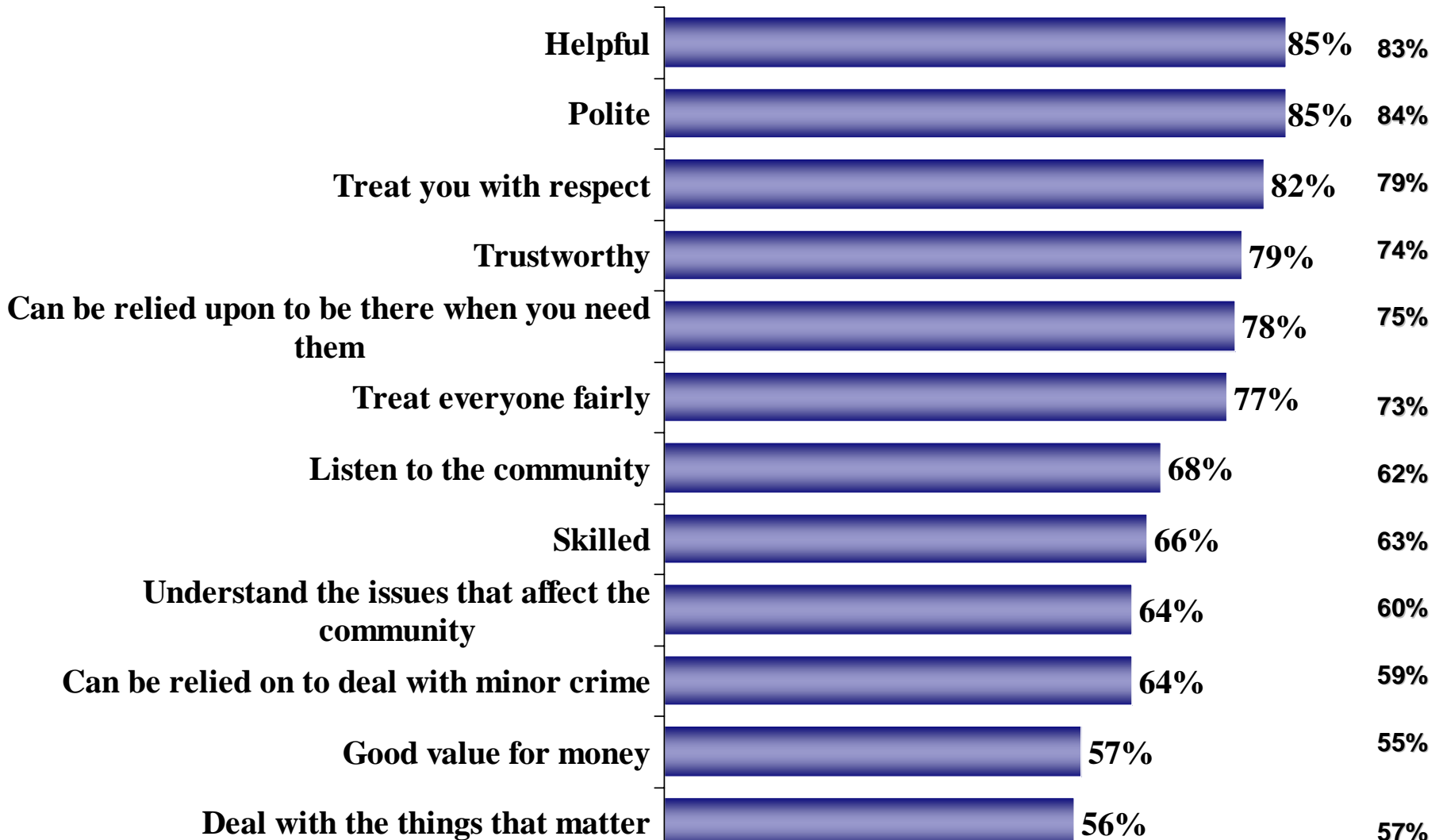
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UNWEIGHTED SAMPLE BASE = 377

Perceptions of the police are strong

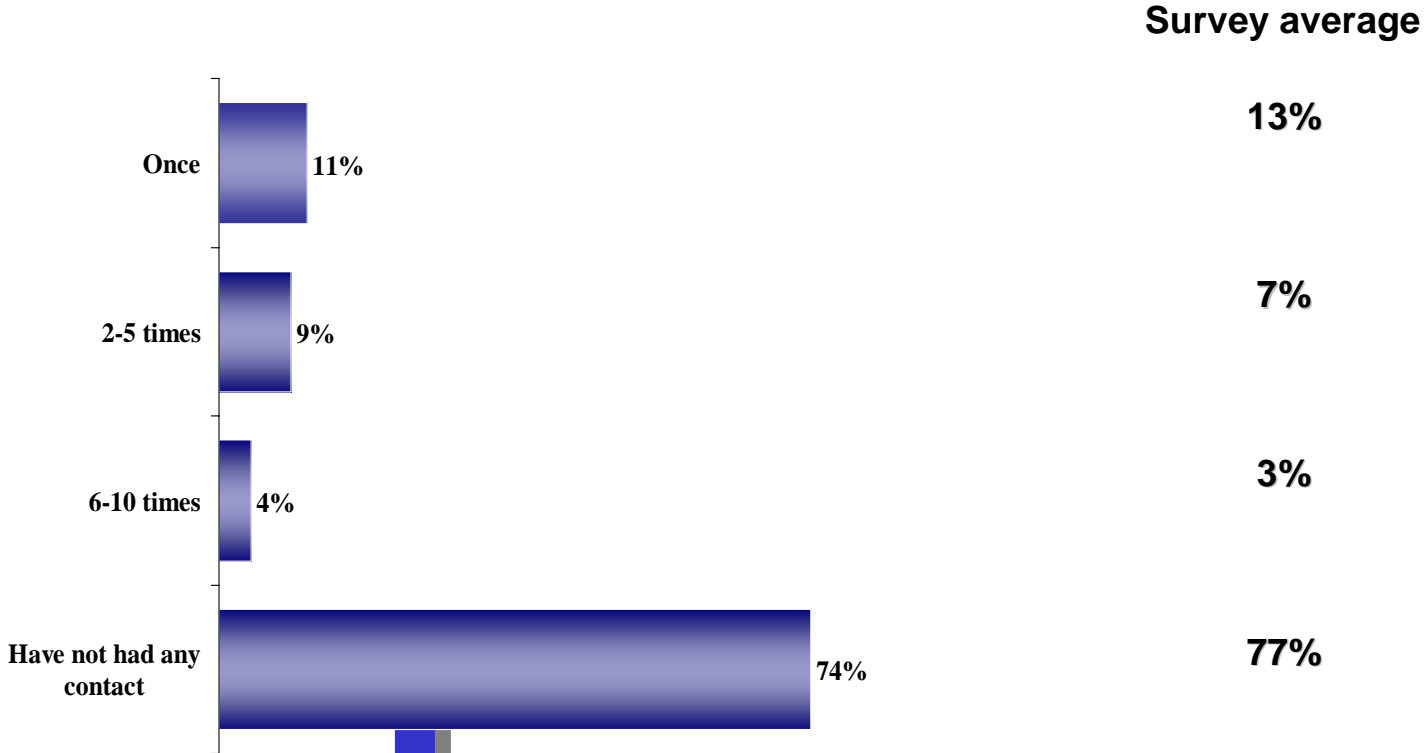
Q. To what extent do you agree or disagree with the following statements about the police in your neighbourhood?

Survey average



A quarter of residents in Newcastle have contacted the police in the past 12 months

Q. How many times have you had contact with the police in the past 12 months, whether initiated by you or the police?



Key channels
Amongst those who have contacted



56%
Visit in Person



48%
Telephone

1909
(439 contacted)