

# Northumbria Police Authority Building Communities, Beating Crime Area Command Report – Gateshead

**Prepared by:**

**Kate Morris, Senior Research Executive**

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Because People Matter

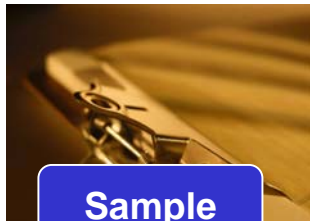
# Methodology



**Timeframe**

**Face to face survey**

**11<sup>th</sup> Oct '05 to 24<sup>th</sup> November '05**



**Sample**

**Main sample  
1,661**

**Residents aged 18+**

**Split equally to ensure around 250 interviews were completed in each of the 5 Police Command Unit Area's**

**Booster  
259**

**Guided by census information on ethnicity, 25 interviews were completed within each area except Newcastle Upon Tyne where 125 were completed which reflected census information**



**Questionnaire**

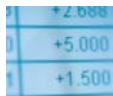
**Residents were asked about the following areas:**

**Neighbourhood issues**

**Experience of crime**

**Police in the neighbourhood**

**Communication and information**



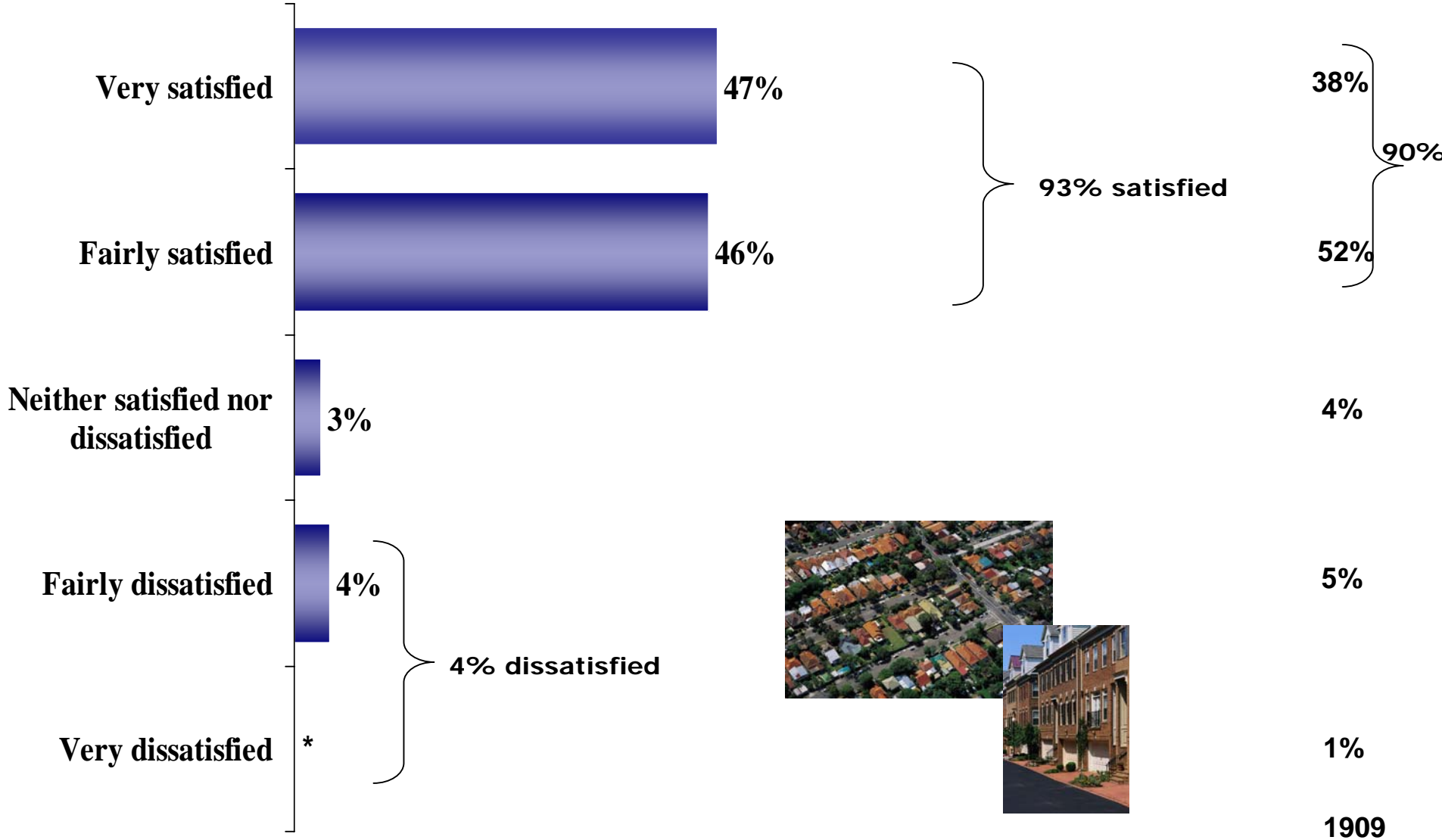
**Data**

**Data was weighted for each ward by age, gender, economic status and ethnicity to accurately match known profile of each ward's population by these characteristics**

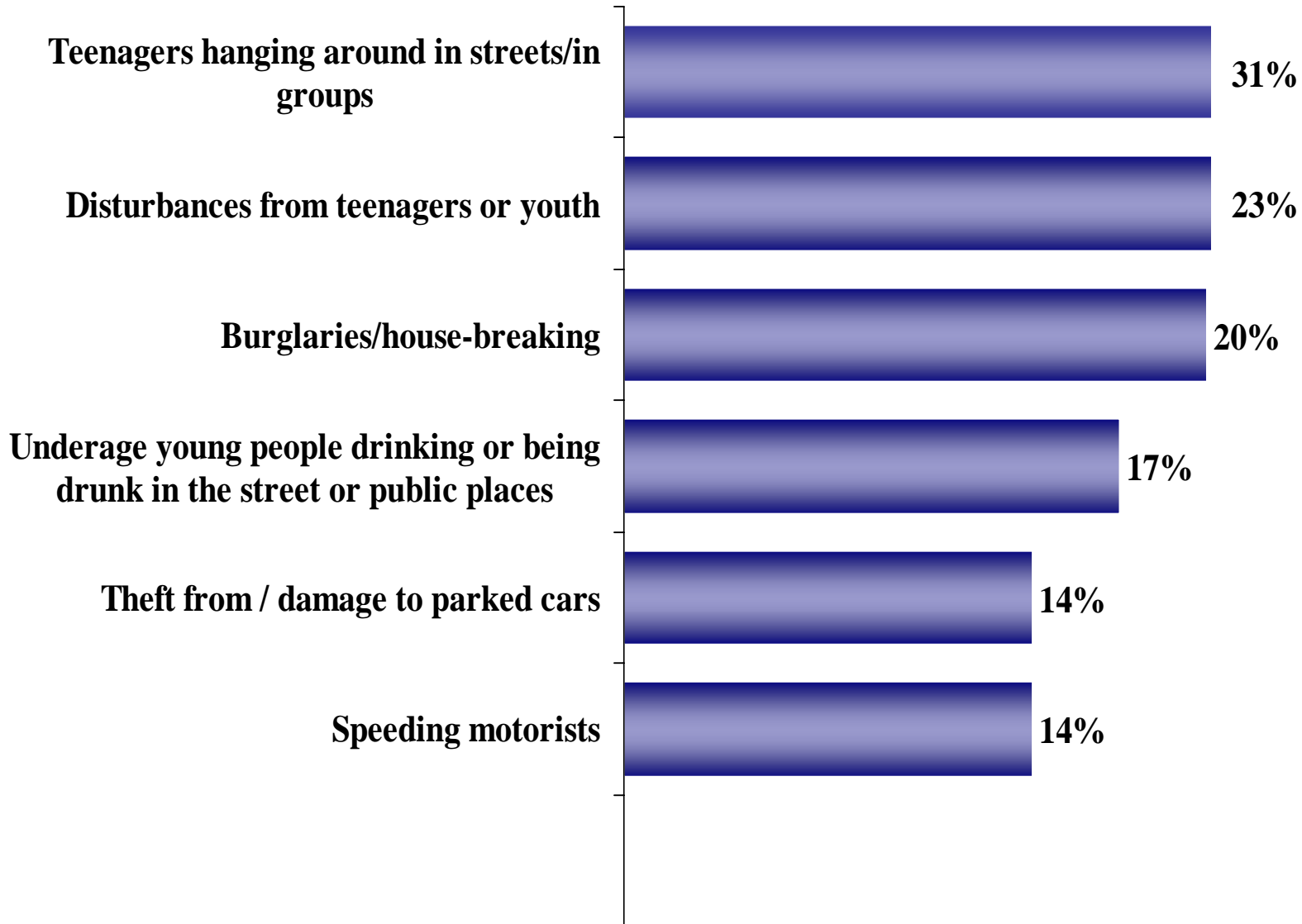
# The majority of residents in Gateshead are satisfied with their neighbourhood as a place to live

Q. How satisfied or dissatisfied are you with your neighbourhood as a place to live?

Survey average

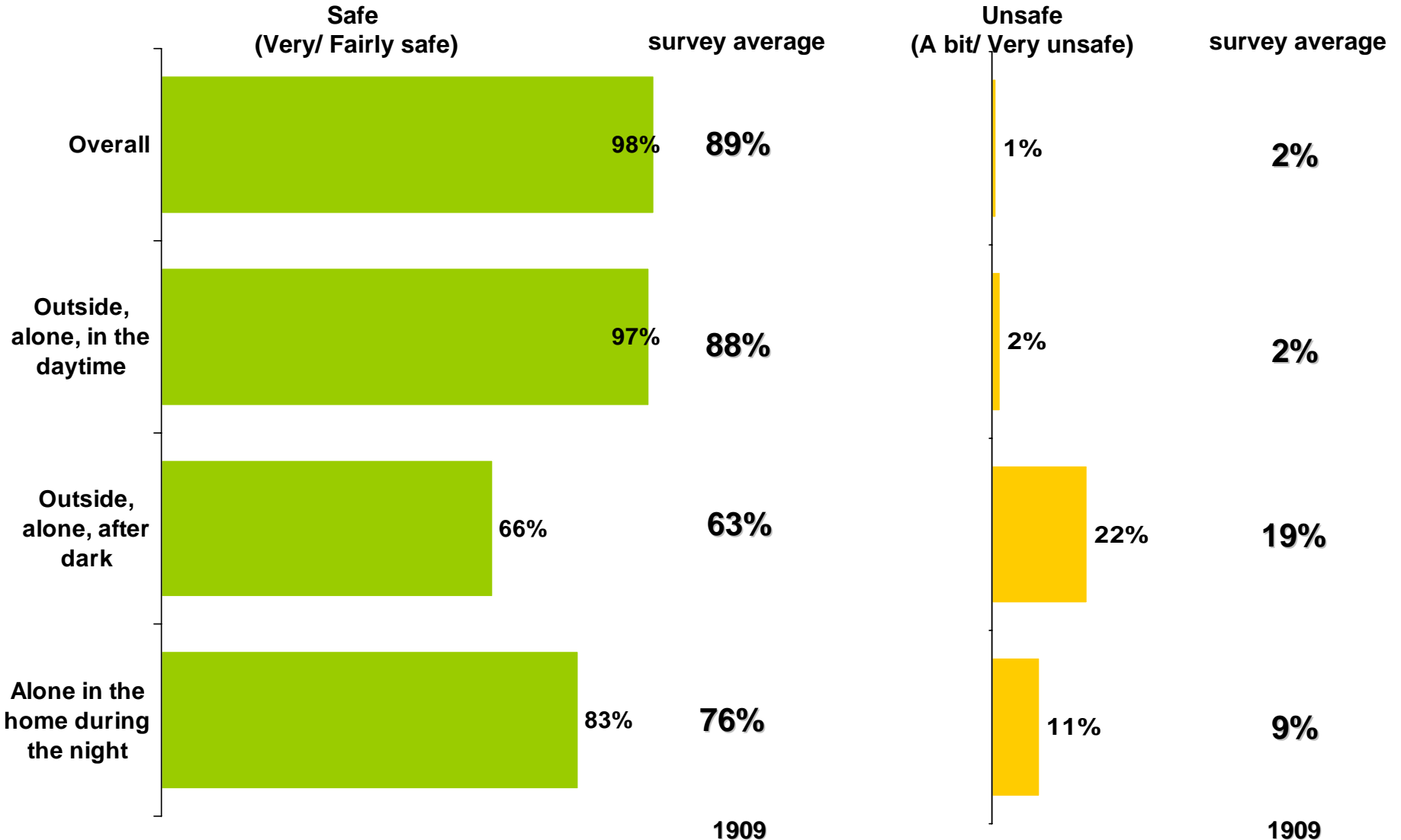


# The top problems in Gateshead relate to disturbances from teenagers and youths; teenagers hanging around in streets/in groups and burglaries/house-breaking



# The majority of residents in Gateshead do feel safe in their neighbourhood

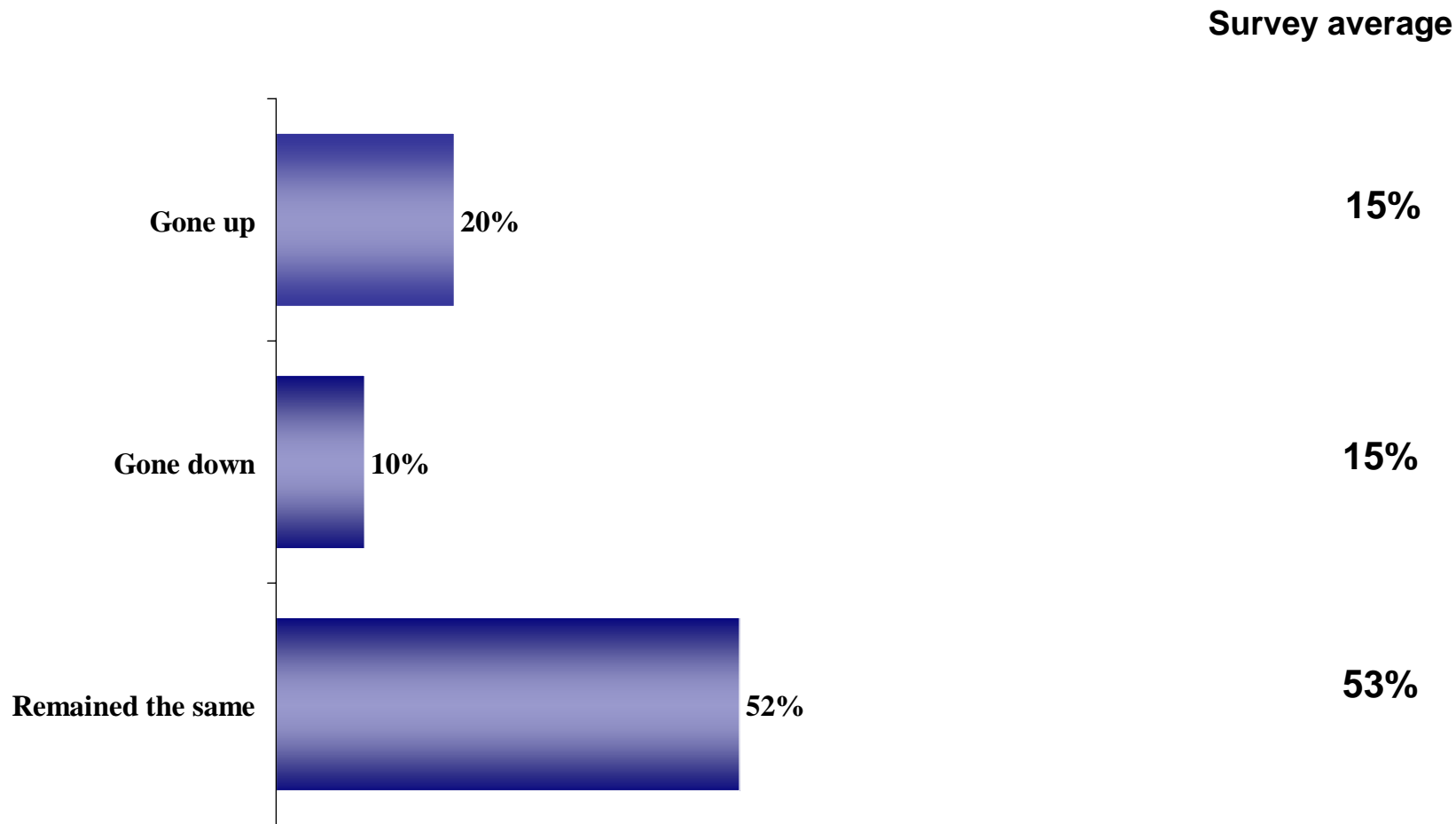
Q. How safe do you feel...in your neighbourhood?



UNWEIGHTED SAMPLE BASE = 254

# The majority of residents feel that the overall amount of crime in the area has remained the same over the past 2 years

*Q. From what you know or have heard, do you think the overall amount of crime in your neighbourhood has gone up, down or remained about the same over the past 2 years?*

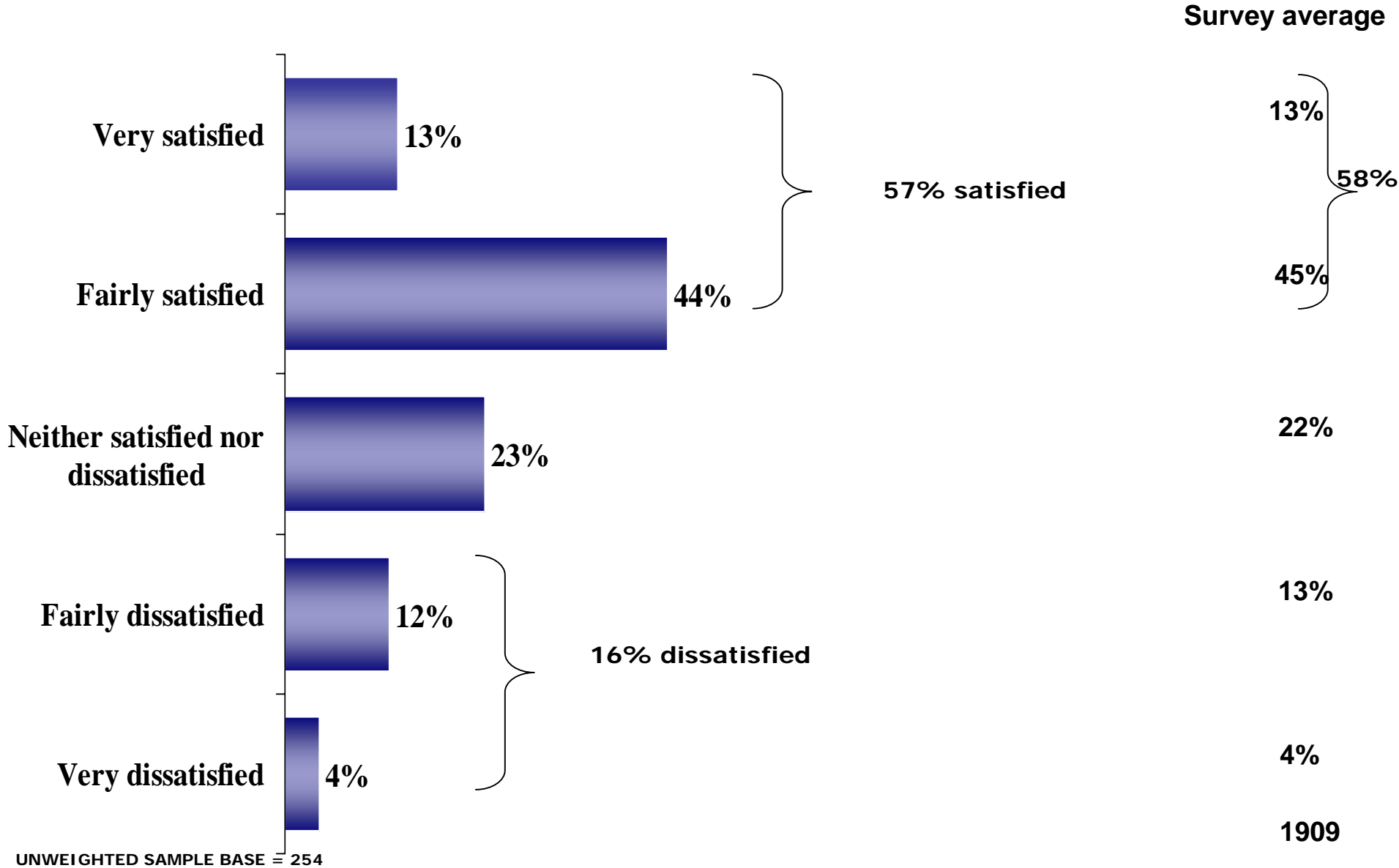


UNWEIGHTED SAMPLE BASE = 254

1909

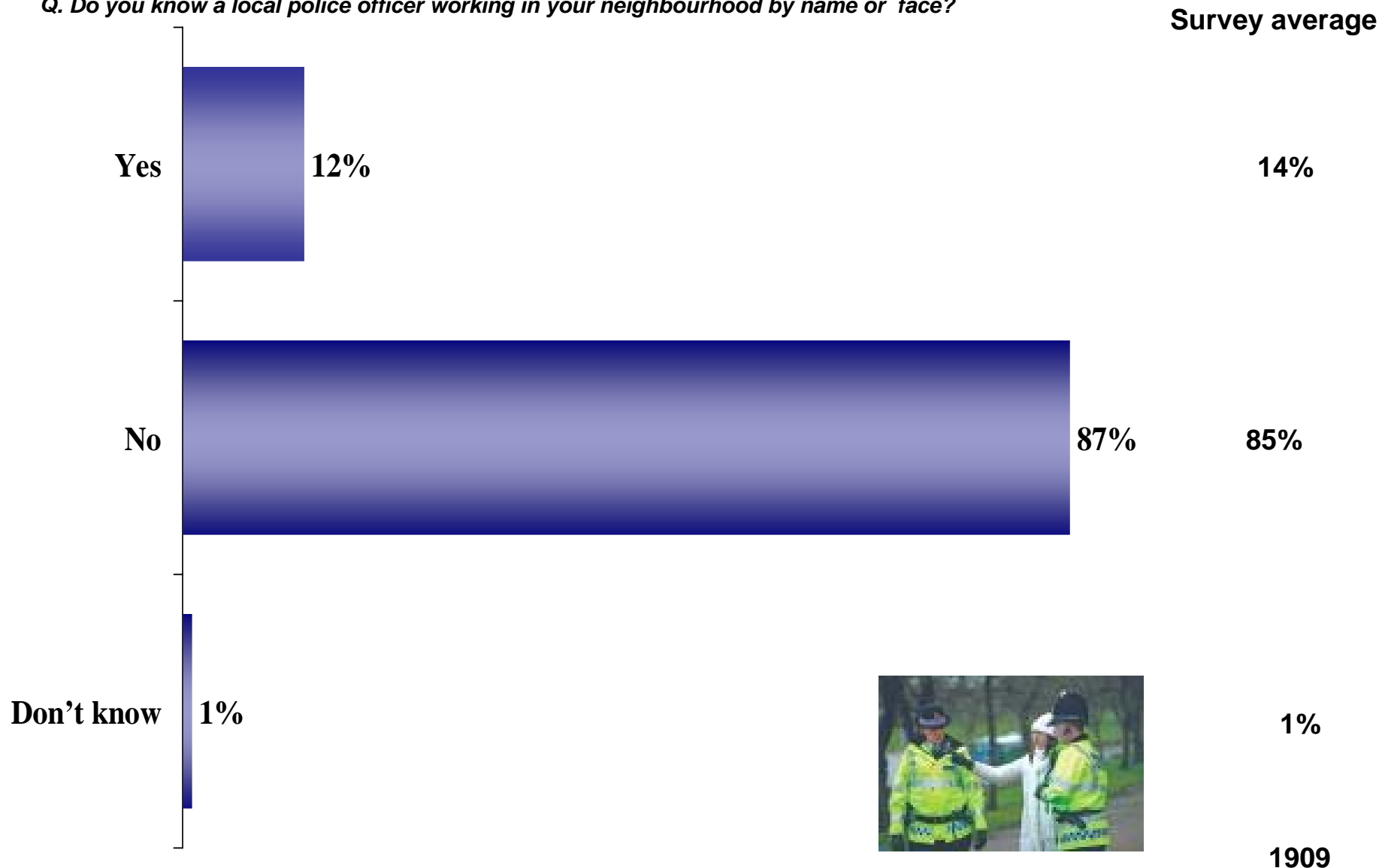
# 57% of residents who live in Gateshead are satisfied with the way their neighbourhood is policed

Q. To what extent are you satisfied with the way your neighbourhood is policed?



# Just one in ten people in Gateshead know a local police officer working in their neighbourhood by name or face

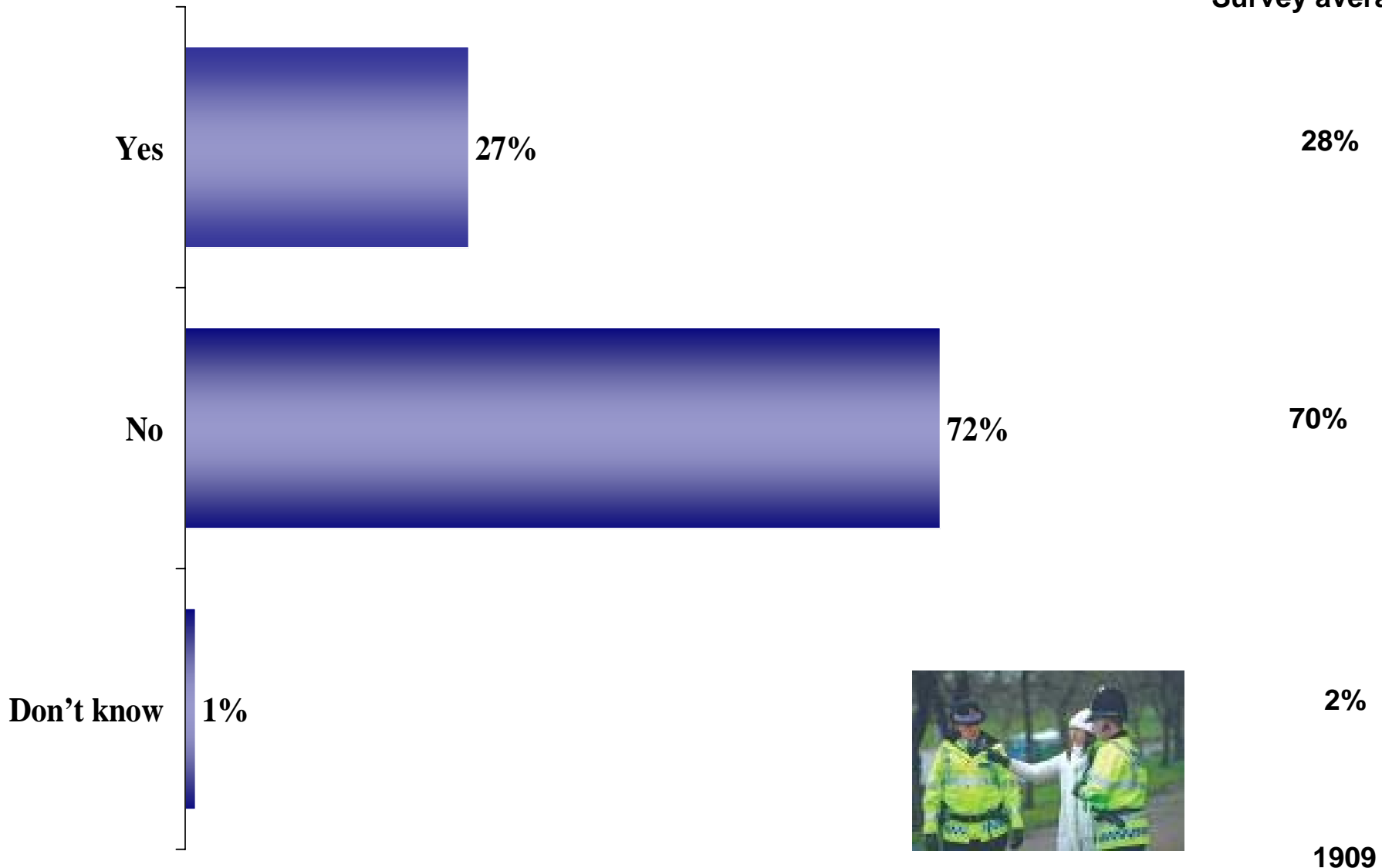
Q. Do you know a local police officer working in your neighbourhood by name or face?



# Approximately a third have seen a Police and Community Support Officer in their neighbourhood

Q. Have you seen any Police and Community Support Officers in your neighbourhood?

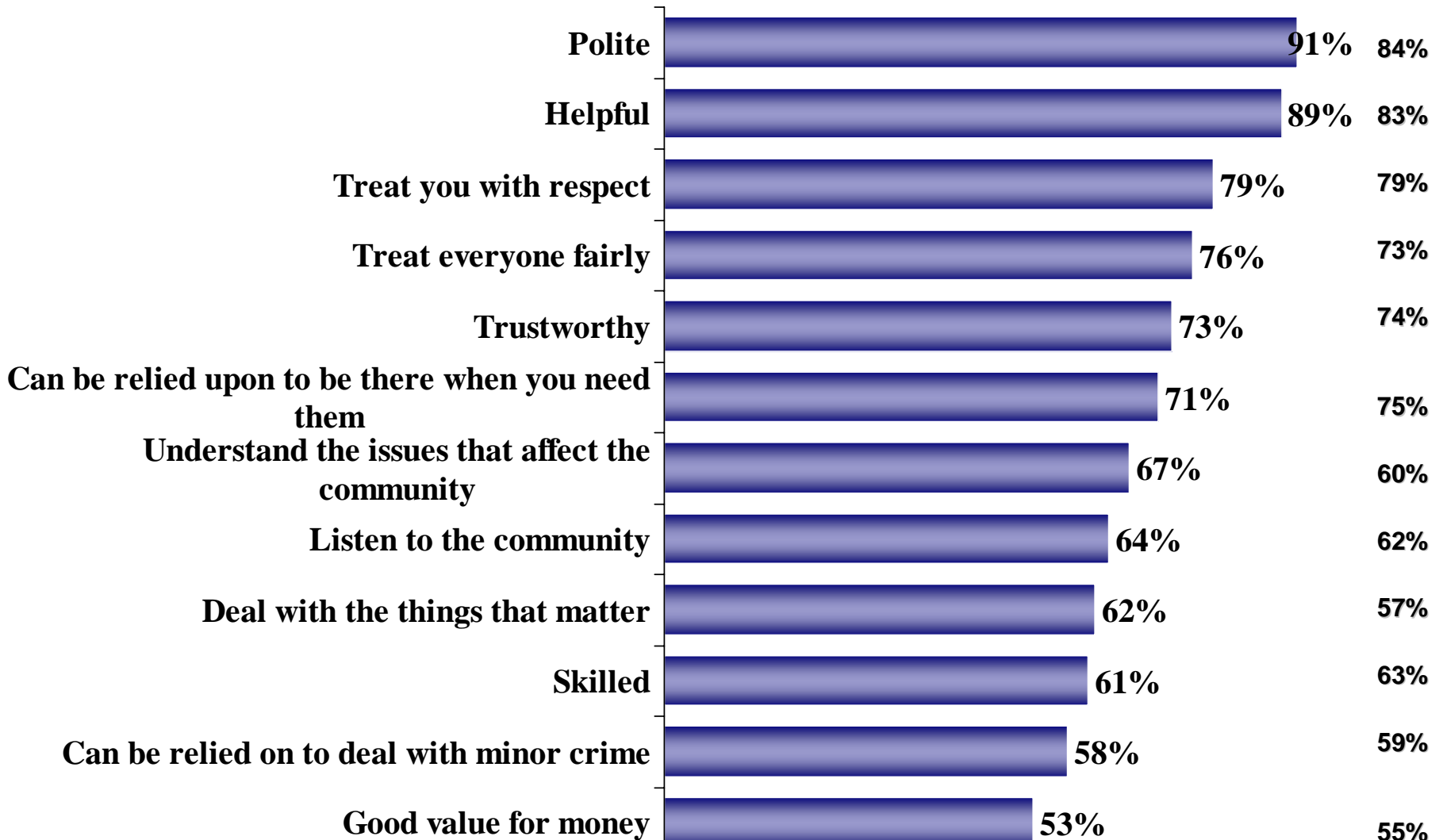
Survey average



## Overall, perceptions of the police in Gateshead are strong

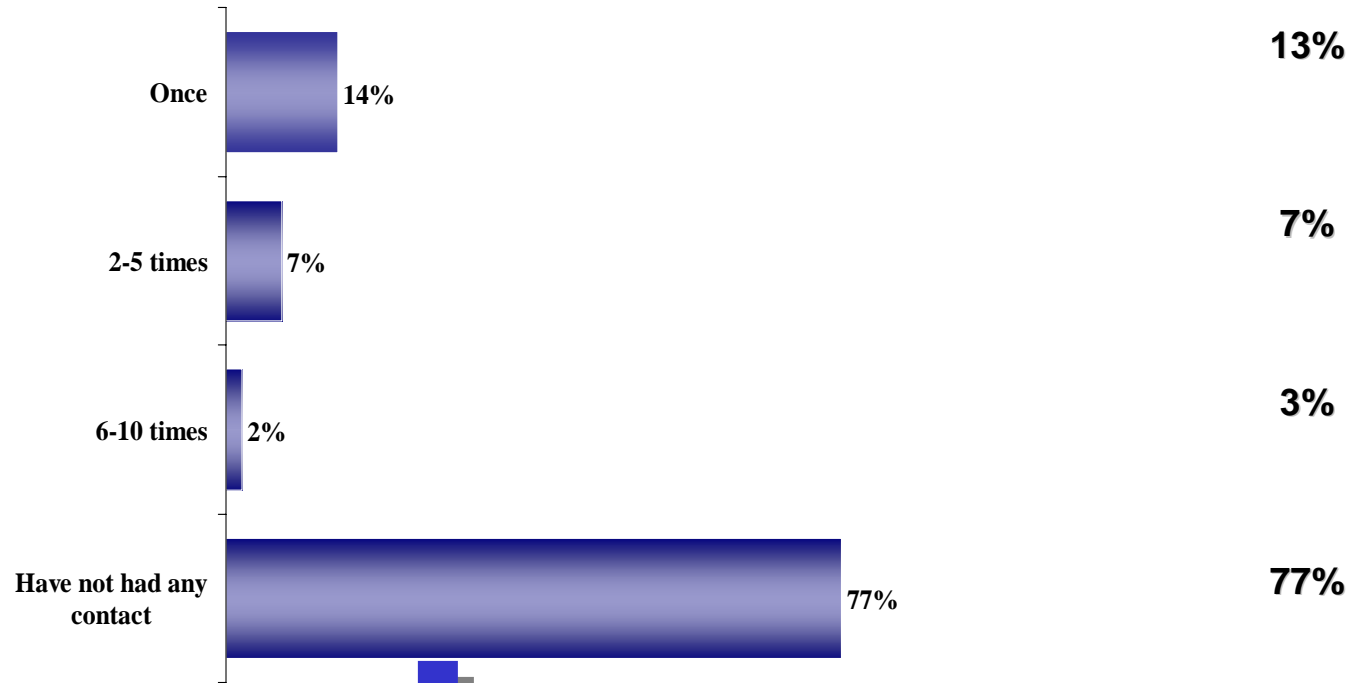
Q. To what extent do you agree or disagree with the following statements about the police in your neighbourhood?

Survey average



# A quarter of residents in Gateshead have contacted the police in the past 12 months

*Q. How many times have you had contact with the police in the past 12 months, whether initiated by you or the police?* **Survey average**



**Key channels**  
Amongst those who have contacted

**67%**  
**Visit in Person**

**38%**  
**Telephone**

**1909**  
**(439 contacted)**