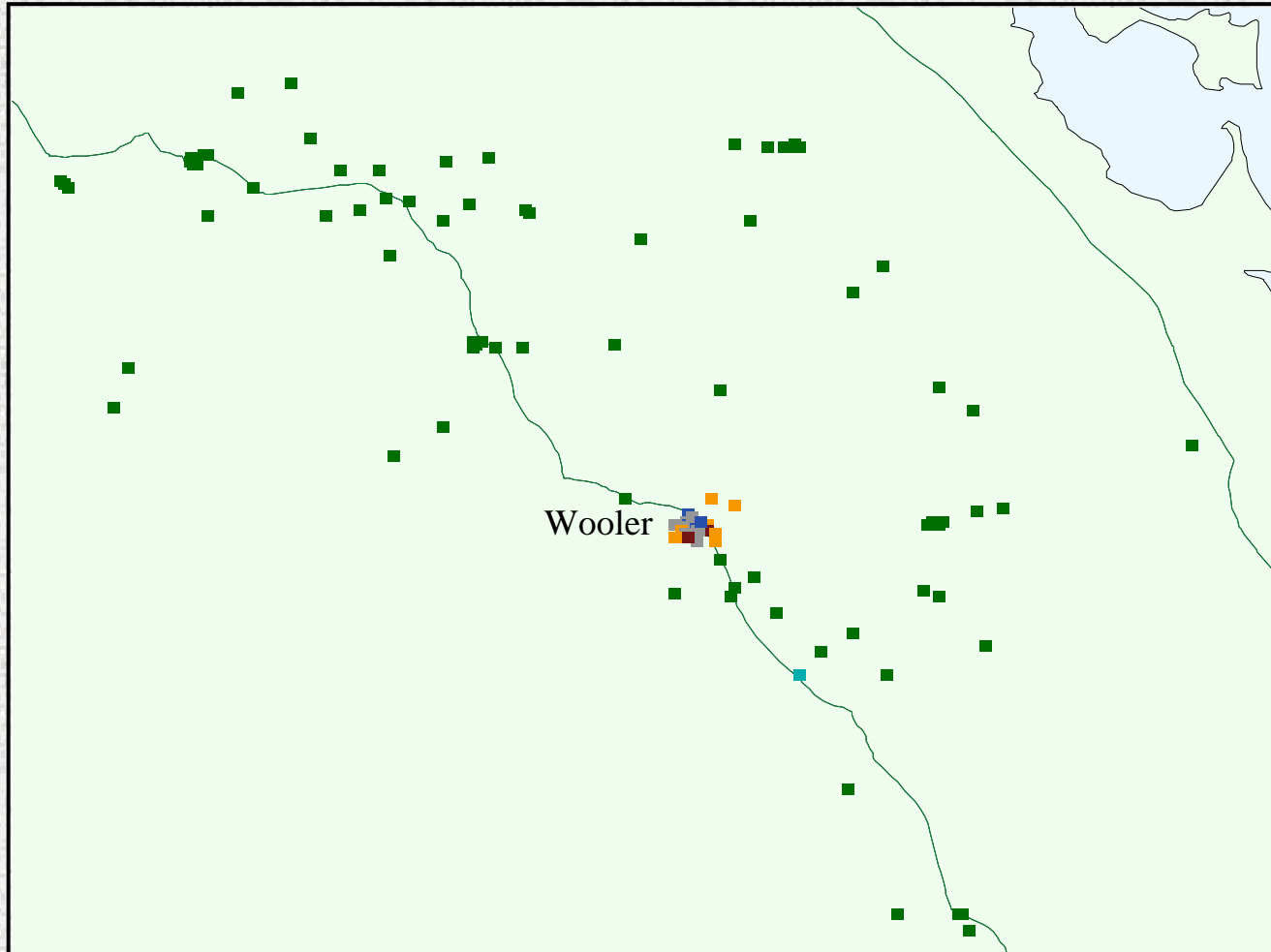
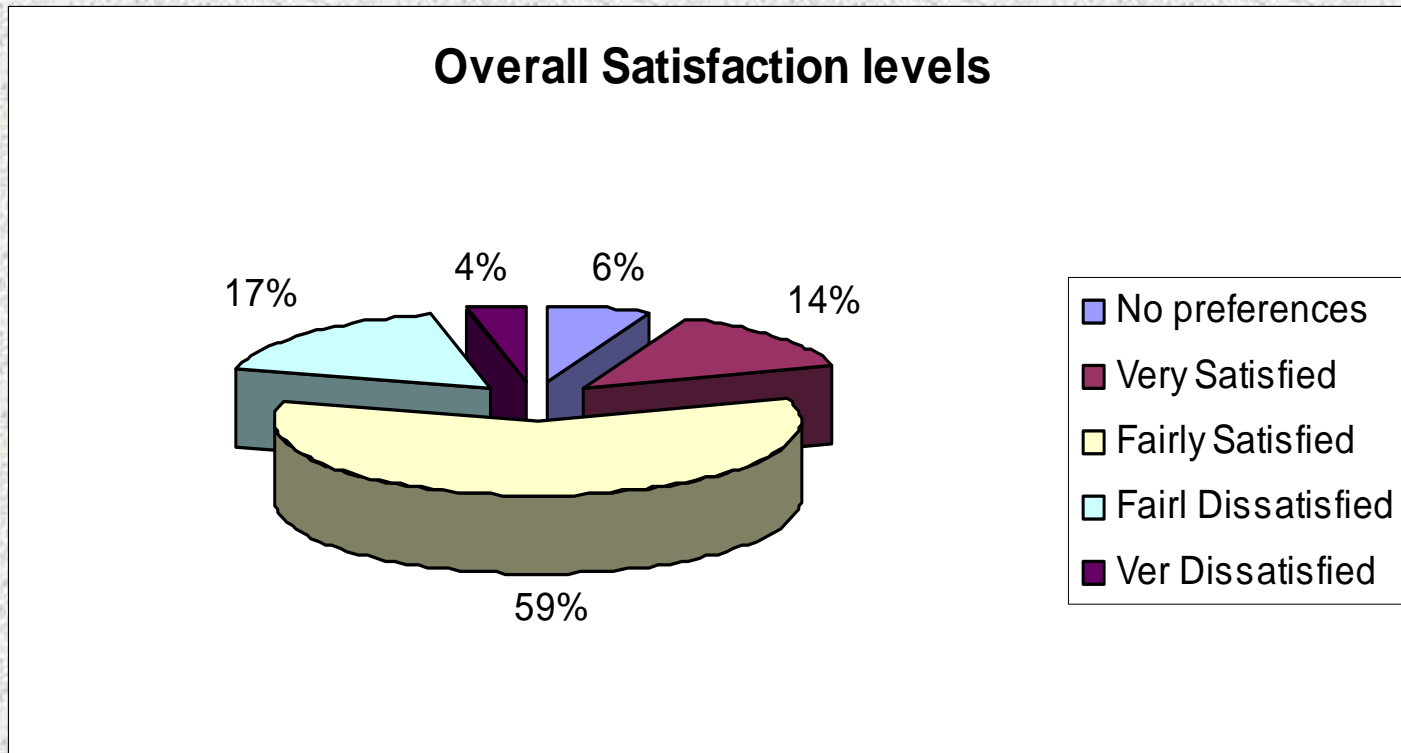


# Distribution of survey respondents 13% response rate

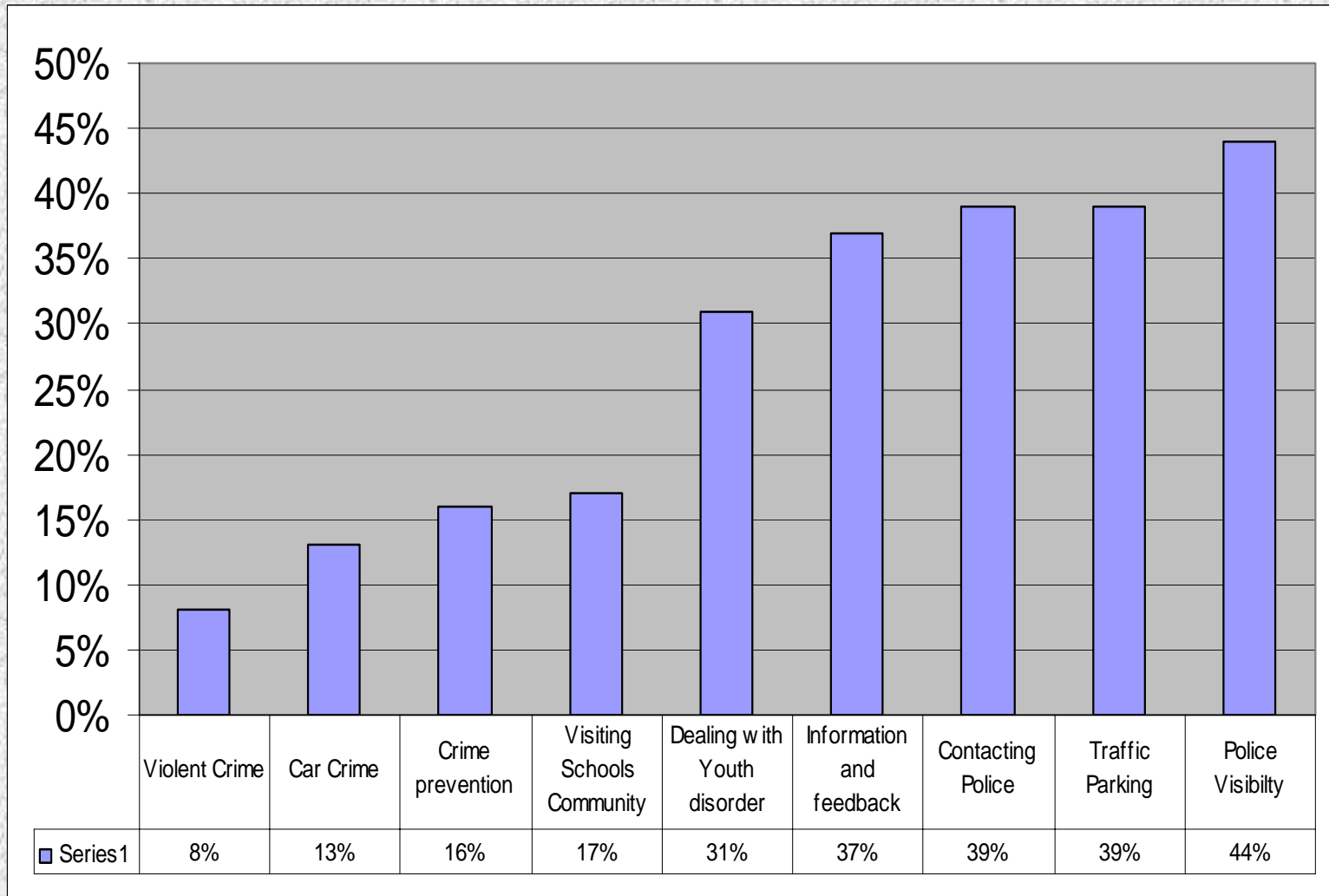


# Wooler Beat : Overall Satisfaction level



- 73% Satisfied
- 21% Dissatisfied
- 6% No preference

# Wooler Beat : Policing Dissatisfaction levels



# Improving Visibility

	<b>ACTION REQUIRED</b>	<b>BY WHOM (PERSON RESPONSIBLE)</b>	<b>WHEN START DATE</b>	<b>WHO ELSE NEEDS TO BE INVOLVED</b>	<b>RESOURCES REQUIRED</b>	<b>HOW WHEN WILL WE KNOW SOMETHING HAS HAPPENED</b>
<b>Parish Councils and Social Events</b> Village communities inviting local officers to be involved in local events and introduce them to others	<ul style="list-style-type: none"> <li>Review current arrangements</li> <li>Develop new strategy/approach</li> <li><b>Develop Micro beats</b></li> </ul>	<b>Inspector Charlton</b> Area Commander – Local inspector Local Communities	ASAP - Jan	Parish Councils Community associations	Time of officers/staff Levels of meeting times limited Advertising/Communication	<b>Publication Promotion Micro Beats</b> Wobler Beat Crime Disorder Forum Monitoring events Feedback to Parish Councils etc.
<b>Develop Presence in Schools</b>	<ul style="list-style-type: none"> <li><b>Develop Micro beats</b></li> <li>Recognition of Need/Value Police input to schools</li> <li>More Police</li> <li>Is Northumberland Area Command up to strength</li> </ul>	<b>Inspector Charlton</b> Area Commander	ASAP - Jan	Headteachers Beat managers	Beat Managers time Dedicated Officers	Wobler Beat Crime Disorder Forum Monitoring events
<b>Greater presence in Villages : Foot vs car patrols</b> Police to stop in village and talk to one or two people, instead of just driving through	<ul style="list-style-type: none"> <li><b>Micro beats</b></li> <li>Consider the value of parked police vehicles/driver walking (published dated policy)</li> </ul>	<b>Inspector Charlton</b> Area Commander	ASAP - Jan	Chairs of Parish Councils	PCSCOs - Perhaps in tourist season	Wobler Beat Crime Disorder Forum Monitoring events

# Contacting the Police

	<b>ACTION REQUIRED</b>	<b>BY WHOM (PERSON RESPONSIBLE)</b>	<b>WHEN: START DATE</b>	<b>WHO ELSE NEEDS TO BE INVOLVED</b>	<b>RESOURCES REQUIRED</b>	<b>HOW/WHEN WILL WE KNOW SOMETHING HAS HAPPENED</b>
<b>Police Station on Wooler High Street – improve opening times</b>	Explore methods of keeping the police station open longer using volunteers	<b>Sgt. Danagher</b> Community Engagement Dept.	Within six months	Area Commander Estates Dept	Money People Training	Wooler beat crime disorder Monitoring events
<b>Local Telephone communications</b>	Install voicemail in Wooler station  Explore methods of contacting local police without going through Ponteland – Promote use of extension numbers with prefix.	<b>Sgt Burnett</b> Police Communications Dept. Local inspector	Within six months	Local Police & Community	Police time	Publication and promotion local numbers through newsletter
<b>Better use new technology</b>	E-mail, local website.	<b>Sgt. Burnett</b> Communications Dept		Villages on line project	Website Development - Police time	Publication and promotion local numbers and e-mails
<b>Extend Farm Watch</b>	Develop new contact list – Hold meeting	<b>Sgt. Dannagher</b>		NFU, landlink	Officer Time	First Meeting February 2005
<b>Local contact points in villages</b>	Post Office Police contact boxes. Use of call/issue slips (non urgent).	<b>Sgt Dannagher</b>		Post office managers	Marketing and communications dept.	Monitoring events  Boxes installed in post offices

# Information and feedback

	<b>ACTION REQUIRED</b>	<b>BY WHOM (PERSON RESPONSIBLE)</b>	<b>WHEN: START DATE</b>	<b>WHO ELSE NEEDS TO BE INVOLVED</b>	<b>RESOURCES REQUIRED</b>	<b>HOW/WHEN WILL WE KNOW SOMETHING HAS HAPPENED</b>
<b>Raise profile/marketing of local community police.</b>	<p>Review current methods Profile/marketing</p> <p>Develop sustainable strategy</p> <p>Look at - Use of local media Articles regular Parish newsletters. Web-sites Shop front power points Beat Newsletter leaflets &amp; Posters identifying/profiling local community beat officer, stickers.</p>	<b>A Cantle-Jones/ Inspector Charlton</b>	January 05	<p>CED Police Authority Parish Councils</p> <p>Northumbria Police Marketing/Media Dept</p> <p>Local media</p> <p>Local shops/businesses</p>	<p>Marketing budget</p> <p>Officer time</p>	<p>Articles in Parish newsletters – Beat newsletter, articles in press/radio.</p> <p>Marketing paraphernalia distributed to parish councils</p>
<b>Micro Beats : Community beat officers, geographical areas</b>	Breakdown beat into micro beats with key contacts events and engagement responsibilities for beat managers	<b>Inspector Charlton Sgt Burnett Area Commander</b>	January 05	Local Beat managers Parish Councils and local organisations	Officer Time	Map and profile Micro Beat areas
<b>Better Marketing of why central call handling is needed explain how they respond.</b>	Articles in newsletters Beat and parish to coincide with promotion of new local contact methods	<b>Inspector Charlton Sgt Burnett Police Authority</b>	January 05	Comms Department (best value review)	Officer time	
<b>Ensure phones outside police stations are accessible to wheelchair users.</b>	Lower phone outside Wooler station	<b>Sgt Danagher</b>	February 05	Area Commander Communications dept.	Officer time	Accessible phone Outside centre

# Traffic and Parking

ACTION REQUIRED	BY WHOM (PERSON RESPONSIBLE)	WHEN: START DATE	WHO ELSE NEEDS TO BE INVOLVED	RESOURCES REQUIRED	HOW/WHEN WILL WE KNOW SOMETHING HAS HAPPENED
<p>1. <b>Traffic Calming Measures – Matrix Signs Speed Cameras conduct needs and cost assessment</b></p> <p>2. <b>Speed Enforcement</b></p>	<p><b>Inspector Charlton</b> County Highways/Police</p> <p><b>Inspector Charlton</b> Cornhill Donaldsons Lodge Traffic Policing (Partnership) Traffic Policing Local and Traffic Officers Police &amp; Camera Partnership Enforcement/Sign age</p>	<p>Meeting required partners Discuss - 11<sup>th</sup> January</p> <p>ASAP</p>	<p>Highways Dept's Parish Councils Informed of results Public engagement</p> <p>Parish councils</p>	<p>Substantial in Financial terms</p> <p>Officer time</p>	<p>Feedback to Parish Councils via Police March 05</p> <p>Feedback to Parish Councils via Police March 05</p>
<p><b>Traffic Wardens</b> <b>Increased Parking Areas (Residents Parking)</b> <b>Educational programs</b></p>	<p>Police Planning Multi Agency Approach</p>	<p>ASAP</p>	<p>Parish Councils Schools Education Authority County Council Business People (delivery times) Borough Council</p>	<p>Finance</p>	<p>Feedback to Parish Councils via Police</p>

# Youth Issues

Youth Development Schemes	Action Required	By Who (Person Responsible)	When: Start Date	Who Else Needs to be Involved	Resources Required	How/When Will We Know Something Has Happened
<p>Raising 'user friendly' approach to Police Service via links to Police work Greater engagement with Young people support when with their projects Consequences of actions for young people via Trial &amp; Retribution work Shadowing: Police Fire Service etc Accredited Learning Links to reinstate cadet type work with Police</p>	<p><b>Idea:</b> 6/10 weeks Course with Police Service for young people (30-40 young people) 12½ year olds</p>	<p><b>Yasmin Milburn</b> Berwick Family Centre Wooler Young People's Association Beat – Officer</p>	<p>New Year meeting 2005 January (venue to be decided)</p>	<p>Police Training Dept Engagement Dept  Police Service Youth Work Development Officers Wooler Drop-in Local Youth Clubs Young People (Wooler, Milfield, Berwick)  <b>PC Dave Smallwood</b></p>	<p>Local Network Fund/Awards for all – Joicey Trust  Staffing/Materials Venue hire/travel  Wooler Beat Project Venue: West Fenton (Farm) - time commitment of Police Service, young people and Youth Workers</p>	<p>Breaking down barriers between community and Police – better relations - Awareness of work of Police services</p>
<p>Improve facilities for young people Build up choice for young people - places to go - things to do - people who listen A way for police to engage with young children other than visits to the schools Police to consult with the children to find out what they think are issues in their area and ideas on how to help solve the problems</p>	<p><b>Idea:</b> Young people making a film! Film making skills + involving Police Service</p>	<p><b>Tom Johnston</b> Glendale Gate – Way Trust</p>	<p>Meeting with Film Trainers in January 2005</p>	<p>Police Service 8/10 young people who go Skatepark Wooler Drop-in</p>	<p>Grant in place</p>	<p>- Improve skills + raise young people's aspirations in film making - Better relations with Police service + community - Different target group of young people</p>

# VISIBILITY OF POLICE

	<b>ACTION REQUIRED</b>	<b>BY WHOM (PERSON RESPONSIBLE)</b>	<b>WHEN: START DATE</b>	<b>WHO ELSE NEEDS TO BE INVOLVED</b>	<b>RESOURCES REQUIRED</b>	<b>HOW/WHEN WILL WE KNOW SOMETHING HAS HAPPENED</b>
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